

PEM PAL BCOP SV Slovenia

FEEDBACK SURVEY

On November 18-21, 2014 PEMPAL BCOP Study Visit on budget planning and management of the EU funds took place in Slovenia.

After the event, the on-line survey in two languages was created. The aim of the survey was to receive feedback on the event.

The survey can be found on-line at <https://ru.surveymonkey.com/s/NSYHWM5>

The survey started collecting responses on November 24 and was closed on December 03, 2014.

Invitations to take part in the survey were sent to 15 participants of the workshop.

8 responses (53.3%) were fully completed. In this report, we analyze all 8 responses. For further calculation, we take this quantity as 100%.

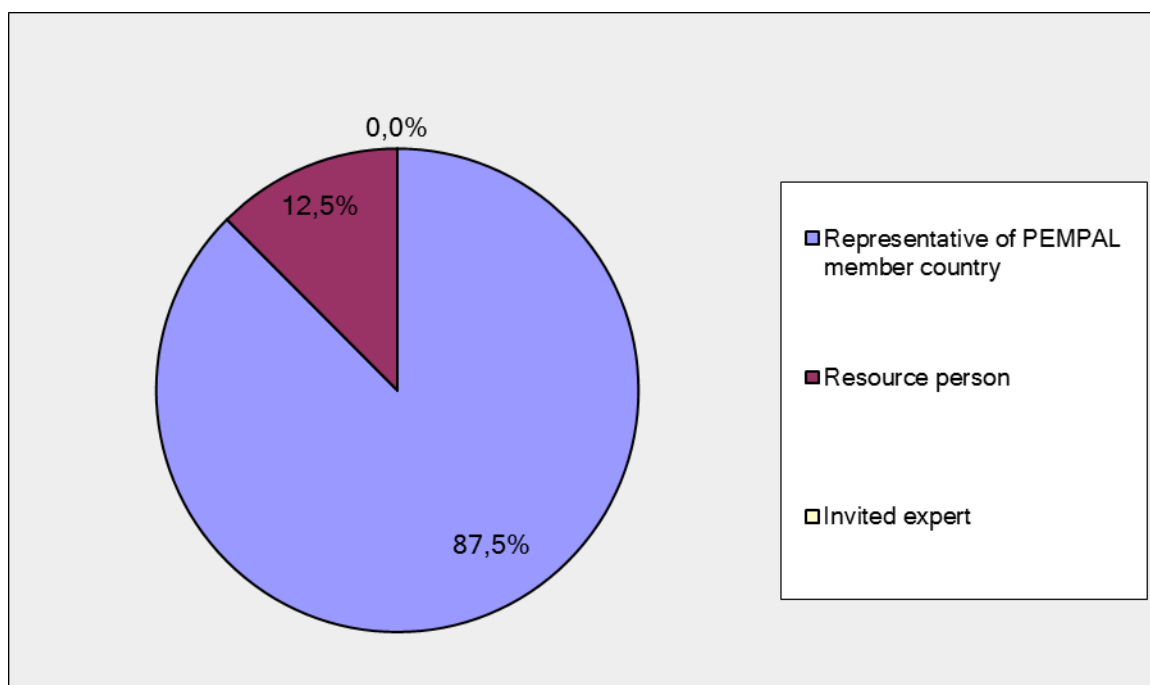
All these responses will be included in the general Feedback Event Database. All responses were not identified by source and sent on a confidential basis to Nina Duduchava, World Bank Consultant, who prepared this report.

The questionnaire comprises five parts: About the Respondent, Event Delivery, Event Administration, Overall Impression, and Recommendations for the Future. There are total 23 questions.

ABOUT THE RESPONDENT

Q1 You are..

8 (100%) respondents gave answers and 7 of them - Representatives of PEMPAL member country and 1 - resource person.



Q2. Was this your first participation in a PEMPAL event?

8 respondents (100%) answered this question.

Answer Options	Response Perce	Response Cour
Yes	37,5%	3
No	<u>62,5%</u>	<u>5</u>

Q3. How many PEMPAL events have you attended before?

This question was seen only by those respondents who chose “No” in the previous question. 5 respondents answered this question.

1-2	3-4	5-6	more than 6	Response Cour
<u>2</u>	1	0	<u>2</u>	5

PART I EVENT DELIVERY

Q4. How do you rate your participation in this event?

8 (100%) answers were given. And 100% of respondents think that their participation in the event was 'Active'.

Q5. How do you rate the duration of the event overall?

8 respondents (100%) answered this question. And all of them rate the duration of the event as "About right".

Q6. How much do you agree with the following statements about the participants of the event?

8 respondents (100%) replied to this question.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
a) The level of the event was appropriate for a person with my experience and knowledge	0	0	0	<u>4</u>	<u>4</u>	8	4,5
b) I learned from the experience of other participants in the event	0	0	0	2	<u>6</u>	8	<u>4,8</u>
c) Participants had about equal level of prior expertise relevant to the event topic	0	0	<u>4</u>	2	2	8	<u>3,8</u>
d) Content of presentations, hand-outs and other materials were appropriate for person with my level of knowledge	0	0	0	3	<u>5</u>	8	4,6

Q7. How much do you agree with the following statements about the content design of the event?

8 responses (100%) were received.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
a) The event agenda was properly planned	0	0	0	0	<u>8</u>	8	<u>5,0</u>
b) The content of the event was properly prepared	0	0	0	1	<u>7</u>	8	4,9
c) The event addressed issues important to my work	0	0	<u>1</u>	2	<u>5</u>	8	<u>4,5</u>
d) The event covered a right number of topics for the amount of time available	0	0	0	2	<u>6</u>	8	4,8
e) Presentations made during the event were relevant and useful	0	0	0	3	<u>5</u>	8	4,6
f) Enough time was reserved for questions to speakers	0	0	0	0	<u>8</u>	8	<u>5,0</u>

2 comment were left:

The presentations were very useful and every question very clearly addressed each topic.

The Study tour was well planned in terms of its concept and timeframe envisaged. Presentations were very useful, and experts/speakers from Slovenia were very interesting, professional and persons with great overall experience and knowledge.

Q8. How much do you agree with the following statements about the outcomes of the event?

8 responses (100%) were received.

Event objective has been achieved:	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
To exchange information and lessons learnt from Slovenian colleagues in the area of planning, executing, and recording of the EU funds, including issues of financial reporting and statistical reporting.	0	0	0	2	<u>6</u>	8	4,75

1 comment was left: *We learnt so much from Slovenian colleagues in the area of planning, executing and recording of the EU funds*

PART 2 EVENT ADMINISTRATION

Q9. Please rate the quality of the organization and administration of the event:

Answered question – 8 (100%).

Answer Options	1 low	2	3	4	5 high	Response Count	Average Rating
Quality of organization	0	0	0	0	<u>8</u>	8	<u>5.0</u>
Quality of administration	0	0	0	0	<u>8</u>	8	<u>5.0</u>

There were left 2 comments.

The organization at has been the high level, so and the quality of administration

Quality of organization was excellent.

Q10. Did you receive agenda and event information in sufficient time before the event for them to be useful?

8 (100%) answers were given. And all the responses were “Yes”.

Q11. Did you receive practical information (about the accommodation and other facilities, etc.) prior to the event?

8 (100%) answers were given. And all of them were “Yes”.

Q12. Are you satisfied with the quality of consecutive interpretation provided during the event? Q13. Are you satisfied with the quality of written translation of event materials?

7 responses were given (87.50%) to Q12 and 8 (100%) — to Q13.

Answer Options	1 low	2	3	4	5 high	Response Count	Average Rating
consecutive interpretation	0	0	0	2	<u>5</u>	7	4.7
written translation	0	0	0	0	<u>8</u>	8	<u>5.0</u>

There was left 1 comment to Q12 and no comments to Q13.

Q12

During study visit I have not used services of simultaneous translation.

PART 3 OVERALL IMPRESSION

Q14. Did the event disappoint, meet, or exceed your expectations?

There are 8 (100%) answered question.

Answer Options	Response Percent	Response Count
Disappoint	0,0%	0
Meet	50,0%	4
Exceed	50,0%	4

Q15. What did you like most about the event?

8 comments were left.

1. *Mr. Stane Vencelj's presentation*
2. *"Well-chosen speakers, competent and ready to honestly share the experiences. The fact that the participants were able to ask questions during the presentations, as well as after the presentations, which made the event very participatory and provided plenty of time for direct exchange of experiences. PEMPAL participants were very active."*
3. *Cooperation with other participants of the program and possibility to ask practical questions to our lecturers*
4. *The organization of the event and the appropriate level of the participants*
5. *Presentation of Mr. Stane Vencelj. He was readily providing answers to our questions even beyond time envisaged for Q&As.*
6. *Every topic has been interested, first the planning, managing and the Auditing the EU funds*
7. *Organization, lecturers, and in general, communication and exchange of positive, as well as of negative experiences related to EU funds management as per individual countries.*
8. *Second day presentations – Ms. Prah, Mr. Engelman and Mr. Vencelj. Lecturers have provided answers to all our questions with immense zeal and expertise.*

Q16. What did you not like most about the event?

5 comments were left. And there are no negative comments. 2 comments – N/A, other comments:

- *I have no objections,*
- *I have no complaints,*
- *All was fine*

Q17. Do you plan to brief your colleagues on this event?

8 responses were given (100%). And all responses were "Yes".

Q18. How do you plan to brief your colleagues?

7 responses were given

Answer Options	Response Percent	Response Count
Share materials	85,7%	6
Make a presentation	0,0%	0

Prepare a back-to-office report	71,4%	5
---------------------------------	-------	---

Q19. How much do you agree with the following statement?

8 respondents (100%) replied to this question.

Answer Options	1 not at all	2	3	4	5 completely	Response Count	Average
I will be able to apply the knowledge acquired at this event to my work	0	0	2	<u>4</u>	2	8	4,0

Q20. How can you apply the acquired knowledge?

2 comments were left.

1. *during my daily work with the management of the budgetary funds*
2. *I will use gained knowledge in the course of making new instructions for planning, executing and recording on EU funds usage.*

Q21. Overall, my satisfaction with the event was...

Answered question – 8 (100%). And 75% of the respondents (6) considered themselves as ‘highly satisfied’. Rating given by 2 persons (25%) was “4”. Average rating is 4.75.

RECOMMENDATIONS FOR THE FUTURE

Q22. Do you have any suggestions to improve the content, approach and other aspects of such events in future?

3 comments were left and 2 of them contained suggestions:

- 1. Maybe the event could have been a little bit longer.*
- 2. I think such events are very useful to exchange the experience in the future*

Q23. Are there any other products, research or services that PEMPAL could provide that would be useful for your work?

3 informative comments were left.

- 1. I will appreciate if PEMPAL will send to us via e-mail the full materials of this event.*
- 2. I think "yes" because PEMPAL provide good experience in Budget and Auditing and we work in that area,*
- 3. All products/researches/services related to budget preparation and EU funds.*