

PEM PAL LUBLJANA WORKSHOP Survey

On April 18-19, and 22, 2011 PEM PAL TCOP Workshop took place in Ljubljana, Slovenia.

After the event the on-line survey in three languages were created. The aim of the survey was to receive event feedback and to collect information concerning PEM PAL TCoP.

Link to the survey – <http://www.surveymonkey.com/s/NT3JV7T>

The survey started to collect responses in April 29 and finished in May 13, 2011.
Invitations to take part in the survey were sent to all participants of the workshop.

30 persons started to response to the survey. 23 responses were fully completed. In this report we analyze all 30 valid responses. For further calculation we take this quantity as 100%.

The questionnaire comprises four parts: one concerning PEM PAL TCoP, and three other: Event Delivery, Event Administration and Overall Impression. There are total 21 questions in it.

PEM PAL TCoP

Q1. How do you rate your participation in PEM PAL TCoP?

There are 30 answers (100%) to this question. According to the figures below people are well informed and they are interested in being an active member of PEM PAL TCoP.

Not positive responses are highlighted.

| Answer Options | 1 strongly disagree | 2 | 3 | 4 | 5 strongly agree | Response Count | Average |
|---------------------------------------------------------------------------------------------|---------------------|---|-----------|----|------------------|----------------|------------|
| I am well informed of the objectives and activities of PEM PAL TCoP. | 0 | 4 | 3 | 5 | <u>18</u> | 30 | <u>4.2</u> |
| I am interested in being an active member of PEM PAL TCoP. | 0 | 0 | 11 | 1 | <u>17</u> | 29 | 4.1 |
| I am regularly in informal contact with other PEM PAL members. | <u>7</u> | 5 | <u>7</u> | 5 | 4 | 28 | <u>2.6</u> |
| I contribute to TCoP leadership and management tasks. | <u>12</u> | 0 | 4 | 2 | 10 | 28 | <u>2.7</u> |
| I provide inputs to TCoP discussions (for the website, events and/or material development). | <u>10</u> | 1 | 8 | 3 | 7 | 29 | <u>2.8</u> |
| I regularly use the PEM PAL website (or Wikispaces). | 1 | 2 | <u>12</u> | 10 | 5 | 30 | 3.5 |

Q2. With which PEM PAL country have you most contacts between TCOP events?

22 respondents (79.3%) gave answers to this question.

Croatia was mentioned 8 times.

Macedonia was mentioned 7 times.

Moldova and **Albania** were mentioned 4 times.

Kyrgyz Republic and **Turkey** were mentioned 3 times.

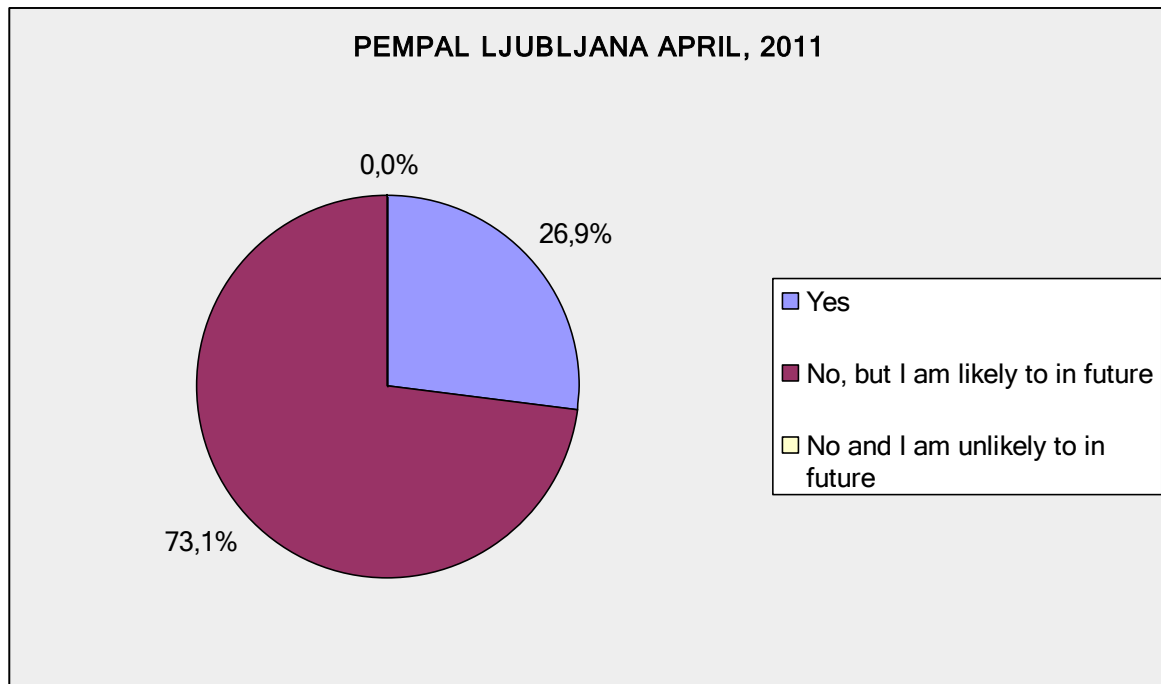
Azerbaijan, **Russia**, **Serbia**, **Slovenia**, **Georgia** and **Tajikistan** were mentioned 2 times.

CIS countries, **Kosovo**, **Romania**, **Bulgaria**, **Kazakhstan**, and **Ukraine** were mentioned once.

Q3. Have you used the experiences of your fellow TCoP members or other learning in the TCoP to design, recommend or implement reforms in your area of practice in 2009 and/or 2010?

“Yes” said 7 respondents (26.9%); “No, but I am likely to in future” – 19 respondents. (73.1%) And nobody chose “No and I am unlikely to in future”. Total answered question – 26 (86.7%)

Response Percent is on the diagram below:



Q4. Please give an example of how your participation in TCoP has influenced your practice.

There were left 21 valid comments. Here are some quotations from informative comments:

“On the Russian model the Law on Treasury have been changed in the part connected with cash servicing of public sector entities. (1)¹

“It does not have much influence because it is first necessary to convince our environment about the importance of public finance reform” (4)

“As a result of the meeting in Dushanbe the agreement on technical help was concluded with IMF. Manager from IMF side – John Zohrab, and other involved consultants. As a result of the meeting in Zagreb Worldbank granted us via trust education company SAFE.. “ (15)

¹ This is sequential comment number in the list of all comments.

PART I EVENT DELIVERY

Q5. How do you rate Ljubljana workshop duration?

26 respondents (86.7%) answered this question. And 76.9% of them rated the workshop duration in a positive way.

| Answer Options | Response Percent | Response Count |
|----------------|------------------|----------------|
| Too short | 15.4% | 4 |
| About right | 76.9% | 20 |
| Too long | 7.7% | 2 |

13 comments were left.

Here are some quotations from informative comments:

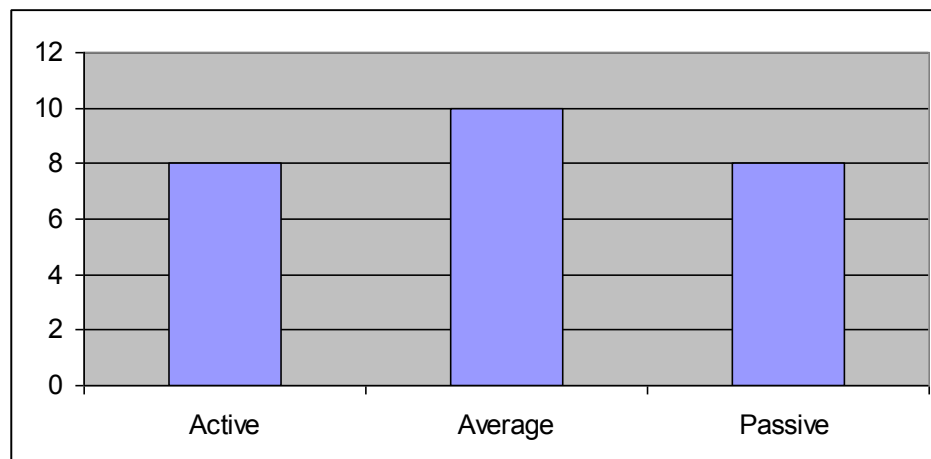
“Considering our obligations at work, the workshop duration was fine.” (3)

“During the working part of the day we had enough activities; there was enough time for sightseeing and discussions with our colleagues in the leisure time.” (9)

“There was not enough time for narrow questions concerning IPSAS implementation.” (12)

Q6. How do you rate your participation in this event?

26 (86.7%) answers were given.



Q7. Did you feel enough time was allowed for questions and free discussions?

26 (86.7%) respondents answered this question,

15 comments were left.

| Answer Options | 1 not enough | 2 | 3 | 4 | 5 enough | Response Count | Average |
|----------------------|--------------|---|---|---|-----------|----------------|------------|
| For questions | 0 | 1 | 2 | 8 | <u>15</u> | 26 | <u>4.4</u> |
| For free discussions | 0 | 2 | 3 | 5 | <u>15</u> | 25 | 4.3 |

Q8. Was the idea of combining TCOP workshop with CEF Annual Conference held on April 20-21, 2011 a successful experience?

25 responses were left and all these responses were positive.

Q9. If, Not, what did disappoint you?

Only 2 comments were left:

- some overlaps for similar topics (1)
- repetition of some accounting themes (2)

Q10. In your opinion, will you be able to apply the knowledge you have acquired at this workshop to your daily work?

26 (86.7%) respondents answered this question.

| Answer Options | 1 not at all | 2 | 3 | 4 | 5 completely | Response Count | Average |
|----------------|--------------|---|---|---|--------------|----------------|---------|
| | 0 | 6 | 7 | 5 | <u>8</u> | 26 | 3.8 |

There were left 13 comments. Here are some quotations from informative comments:

“We are in the implementing IPSAS phase, so this knowledge is very useful for us.” (1)

“Standards are not translated and we need the strategy for implementing the reform, adopted by the Government.” (4)

“Only questions about reforms in public accounting.” (7)

Q11. Please read the following statements, and tell us if you agree or disagree with each of them.

25 (83.3%) respondents answered this question.

| Answer Options | 1 strongly disagree | 2 | 3 | 4 | 5 strongly agree | Response Count | Average |
|--------------------------------------------------------------------------------------------|---------------------------|---|---|-----------|------------------------|-------------------|------------|
| a) I learned from the experience of other participants in the workshop | 0 | 0 | 4 | 5 | <u>16</u> | 25 | 4.5 |
| b) Participants had about equal level of prior expertise relevant to the workshop topics | 2 | 3 | 4 | 6 | <u>10</u> | 25 | 3.8 |
| c) The workshop devoted enough time to practical exercises or projects | 0 | 4 | 6 | <u>8</u> | 6 | 24 | 3.7 |
| d) The level of the workshop was appropriate for a person with my experience and knowledge | 0 | 1 | 1 | 8 | <u>15</u> | 25 | 4.5 |
| e) The workshop covered appropriate number of topics for the amount of time allocation | 0 | 0 | 3 | <u>12</u> | 10 | 25 | 4.3 |
| f) The workshop addressed issues important to my work | 0 | 0 | 2 | 7 | <u>16</u> | 25 | <u>4.6</u> |

PART 2 EVENT ADMINISTRATION

Q12. Please rate the quality of organization (pre-event administration and logistics, etc.) and administration (staff responsiveness, etc.) of the workshop: (Please rate each item)

Answered question – 25 (83.3%) Please note that there are no negative responses to this question.

| Answer Options | 1 low | 2 | 3 | 4 | 5 high | Response Count | Average |
|------------------------------------|-------|---|---|---|-----------|----------------|---------|
| Quality of workshop organization | 0 | 0 | 3 | 3 | <u>19</u> | 25 | 4.6 |
| Quality of workshop administration | 0 | 0 | 2 | 5 | <u>18</u> | 25 | 4.6 |

There were left 15 comments. Here are some quotations from informative comments:

“Logistics was excellent.”(11)

“Quality of workshop organization and administration was in very high level.”(3)

QQ 13-14 Did you receive agenda and event information in sufficient time before the event for them to be useful? and Did you receive practical information (about the accommodation and other facilities, etc.) prior to the event?

In both cases answered question – 25 (83.3%). Response counts are represented in a table below.

Please note that there are no negative responses to these questions.

| <i>Prior to the event did you receive...</i> | <i>Yes</i> | <i>No</i> |
|----------------------------------------------|------------|-----------|
| agenda and event information? | <u>25</u> | 0 |
| practical information? | <u>25</u> | 0 |

PART 3 OVERALL IMPRESSION

15. Overall, my satisfaction with the event was...

Answered question – 25 (83.3%). There were no non-positive answers.

| 1 not satisfied | 2 | 3 | 4 | 5 satisfied | Response Count | Average |
|-----------------|---|---|---|-------------|----------------|---------|
| 0 | 0 | 3 | 7 | <u>15</u> | 25 | 4.5 |

16. Did the workshop disappoint, meet, or exceed your expectations?

There are 25 (83.3%) answered question. Here also are no negative answers.

| Answer Options | Response Percent | Response Count |
|----------------|------------------|----------------|
| Disappoint | 0% | 0 |
| Meet | <u>92%</u> | <u>23</u> |
| Exceed | 8% | 2 |

There were left 10 comments. Here are some quotations from informative comments:

“Right choice of topics and presenters, with a desire for more active involvement of Serbia” (3)

“Generally all questions were chosen very well and the workshop met my expectations.” (1)

“Everything was in accordance with the submitted Agenda” (5)

17. What did you like best about the workshop?

20 comments were left.

Participants liked best:

- 1) ‘Exchange of experience’ - mentioned about 7 times. For example: “Sharing experience with experts and countries more developed in accounting reform” (8)
- 2) ‘Presentations’ – mentioned about 6 times, in particularly “Presentation of Macedonia and Albania” was mentioned 4 times.
- 3) ‘Work of international experts’ –mentioned about 8times. For example: “That such experts as Michel Perry, professor doctor F.D.J. van Shake gave us clear answer and recommendations.” (17)

And more other things.

18. Which elements of the workshop you did not like?

16 comments were left. Half of them – 8 answers – are comments: “I liked everything”. And there are also 2 comments – “I have no objections”.

It means that we have only 6 comments about elements which were not like by participants.

Workshop participants did not like different elements of the event. For example: “Answers to some questions provided by experts, although I think that they sometimes they could not adjust their theoretical knowledge and practical experience to the questions” (10)

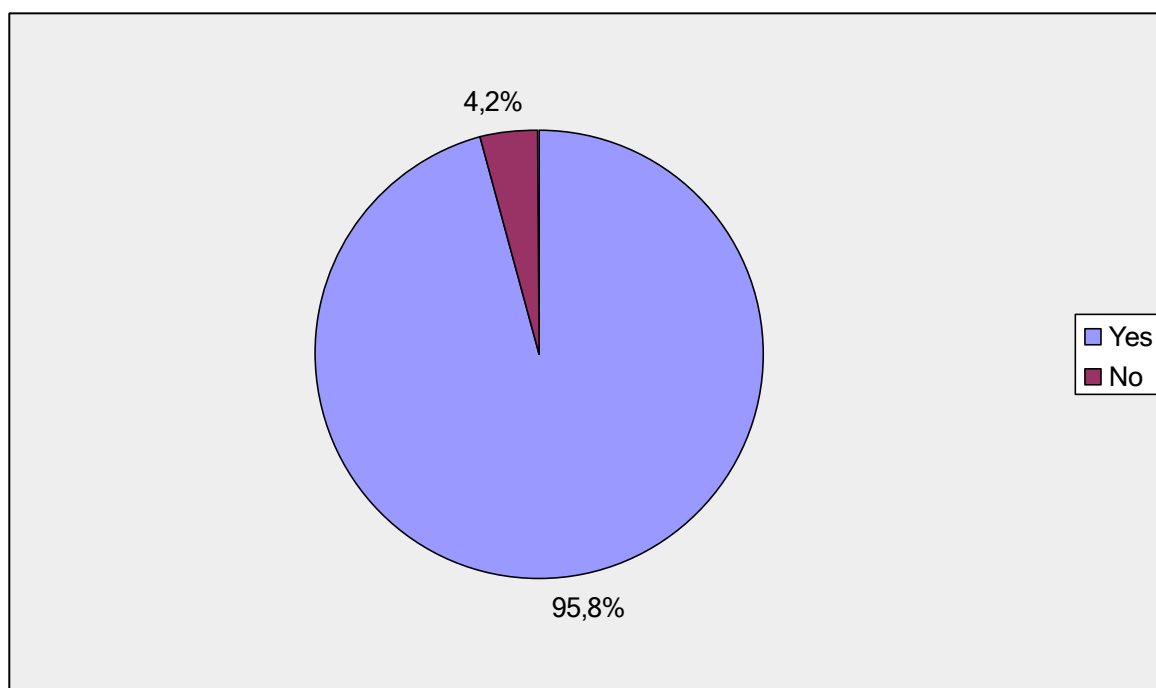
19. Suggestions to improve the content, approach and other aspects of the workshop:

12 comments were left. Half of them – 6 – are comments “ I have no suggestions”.

Example of a comment with suggestion: “More practical cases and focus on specific subtopics”
(7)

20. Do you plan to brief your colleagues on this event?

24 (80%) responses were given. 95.8% of them are positive and only 4.2 % - negative.



There were left 15 comments. And most of them are positive:

“We are preparing a presentation for the staff members of Tajikistan Ministry of Finance.” (1)

“I took the materials in Serbian and distributed them to my colleagues in the Treasury Administration and to the Standing Conference of Towns and Municipalities.” (8)

There were no negative comments

21. Would it be useful for you or your colleagues to attend the future TCoP meetings?

24 persons (80%) responded to this question and 100% of the answers are positive.

14 valid comments were given. All of them are positive and enthusiastic.

For example: “Of course, for me and my colleagues it would be very useful to participate in the future TCOP events, because right now our country reforms accounting in public sector and develops national accounting standards compliant with IPSAS”. (2)