



SMART INTERACTIVE TALK (SIT)

INTERNAL AUDIT DURING COVID-19 PANDEMIC

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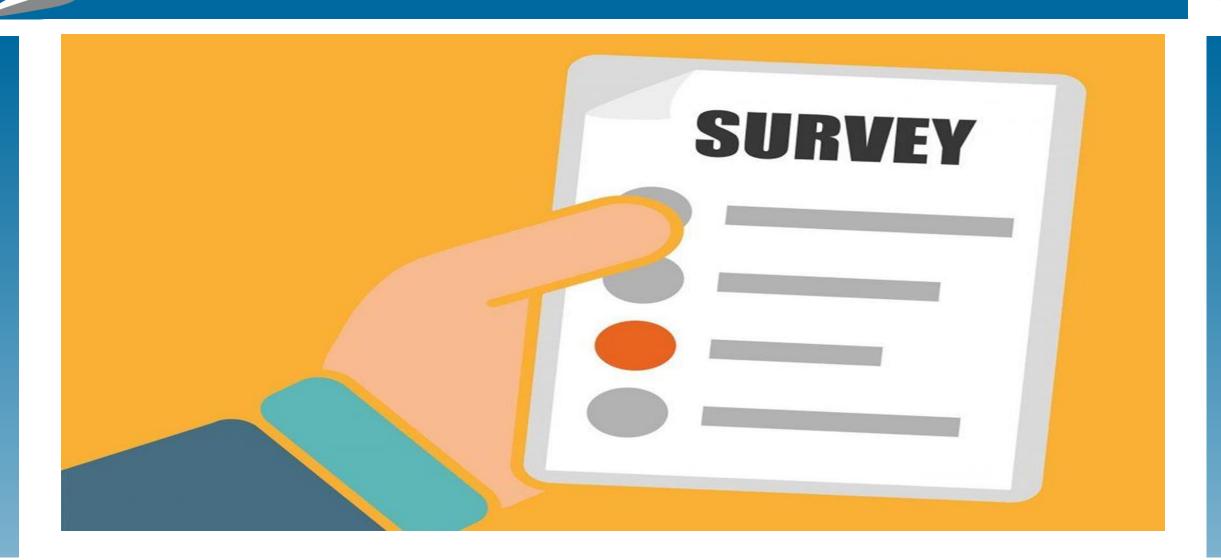
Practical Tips from CAEs (1)

- Make sure everybody has a laptop
- Set up procedures for working from home and train people
- Set up a remote communication plan on a regular basis
- ☐ Get sufficient VPN access
- ☐ Get all your auditors back at home
- Keep social distance for people still in the office
- Be involved in the Crisis Management calls (C-suite, Crisis Committee...)
- □ Define the internal audit Business Continuity Plan arrangements
- ☐ Impact on the Audit Plan

Practical Tips from CAEs (2)

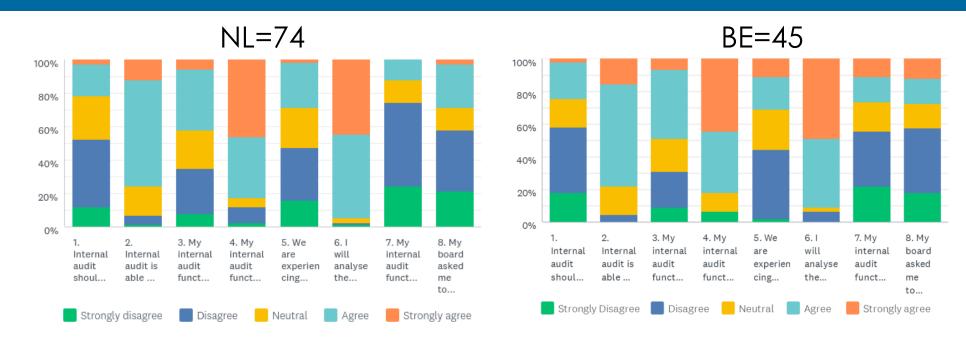
- ☐ Perform ongoing audits remotely if possible
 - □ Postpone the ongoing audits in areas that are under stress : flexible audit plan
 - ☐ Assess the new audit assignments based on current priorities
 - Extend due dates for corrective actions based on new risks/priorities
 - □ Do not stress auditees with "unsatisfactory" reports in keys areas
 - ☐ Help the business (1st & 2d line of defense) when possible and needed
 - ☐ Safety of staff
 - ☐ Effectiveness of Business Continuity Plan arrangements
 - Increase of cyber risk and IT security

Survey in Belgium and the Netherlands



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Survey results (NL+BE = 119)



- 1. Internal Audit should stay out of the way during a crisis.
- 2. Internal Audit is able to add value to the crisis management.
- 3. My internal audit function will perform an audit on the crisis preparedness and management.
- 4. My internal audit function is/was fully prepared for remote working.
- 5. We are experiencing substantial push back from the auditees as a result of the crisis.
- 6. I will analyse the impact on the audit plan and resources, adjust the plan and report to the Board on it.
- 7. My internal audit function stopped performing audits to be able to assist the business get through the crisis.
- 8. My board asked me to support with operational issues.
- 9. During this extended teleworking, I keep staff morale high by: "....."

During extended teleworking, you keep staff morale high by....

