

PEM PAL BCoP SV to VIENNA FEEDBACK SURVEY

On January 30-31, representatives from the Budget Community of practice (BCOP) met to examine the role of Austria's Parliament in budgeting in Vienna, Austria.

After the event, the on-line survey in two languages was created. The aim of the survey was to receive event feedback.

Link to the survey – <https://www.surveymonkey.com/s/Q8QVYQH>

The survey started to collect responses on February 3 and finished on February 14, 2014.

Invitations to take part in the survey were sent to all participants (12) of the study visit.

8 responses (66.6%) were fully completed. In this report, we analyze all 8 responses. For further calculation, we take this quantity as 100%.

All these responses will be included in the general Feedback Event Database. All responses are not identified by source and sent on a confidential basis to Nina Duduchava of the World Bank who prepares this report.

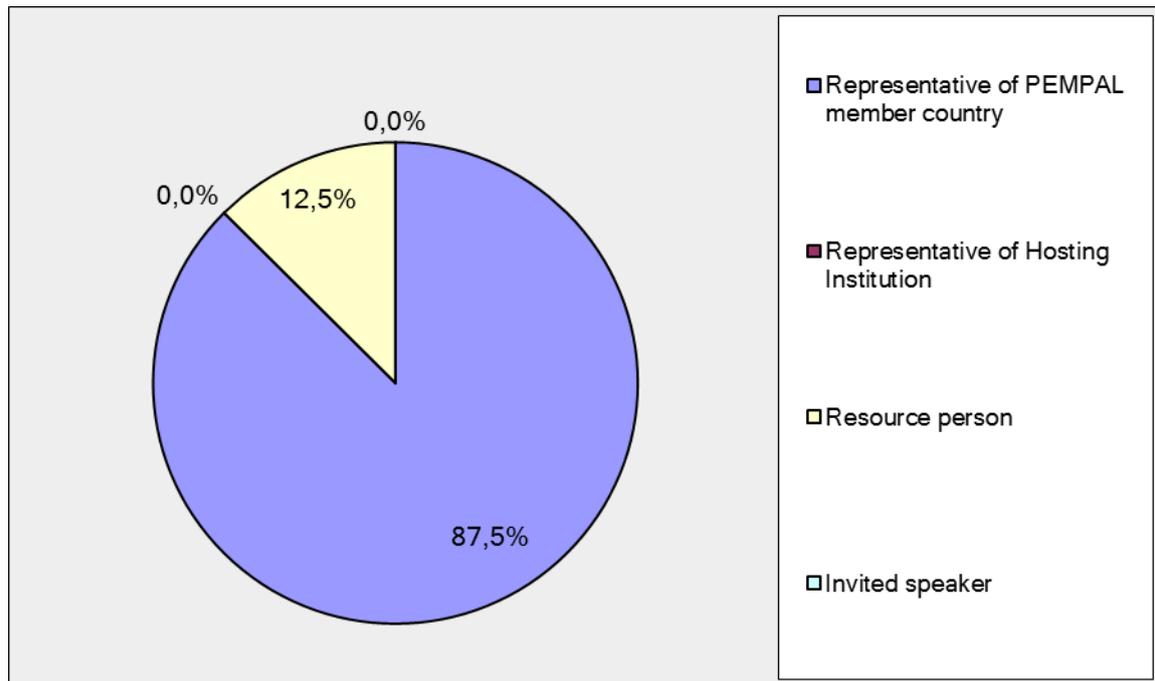
The questionnaire comprises five parts: About the Respondent, Event Delivery, Event Administration, Overall Impression, and Recommendations for the Future. There are total 23 questions.

ABOUT THE RESPONDENT

Q1 You are..

8 (100%) respondents gave answers.

Answer options	Response Percent	Response Count
Representative of PEMPAL member country	87,5%	7
Representative of Hosting Institution	0,0%	0
Resource person	12,5%	1
Invited speaker	0,0%	0



Q2. Was this your first participation in a PEMPAL event?

8 respondents (100%) answered this question. And 25% of them replied “Yes”.

Answer Options	Response Percent	Response Count
Yes	25,0%	2
No	75,0%	6

Q3. How many PEMPAL events have you attended before?

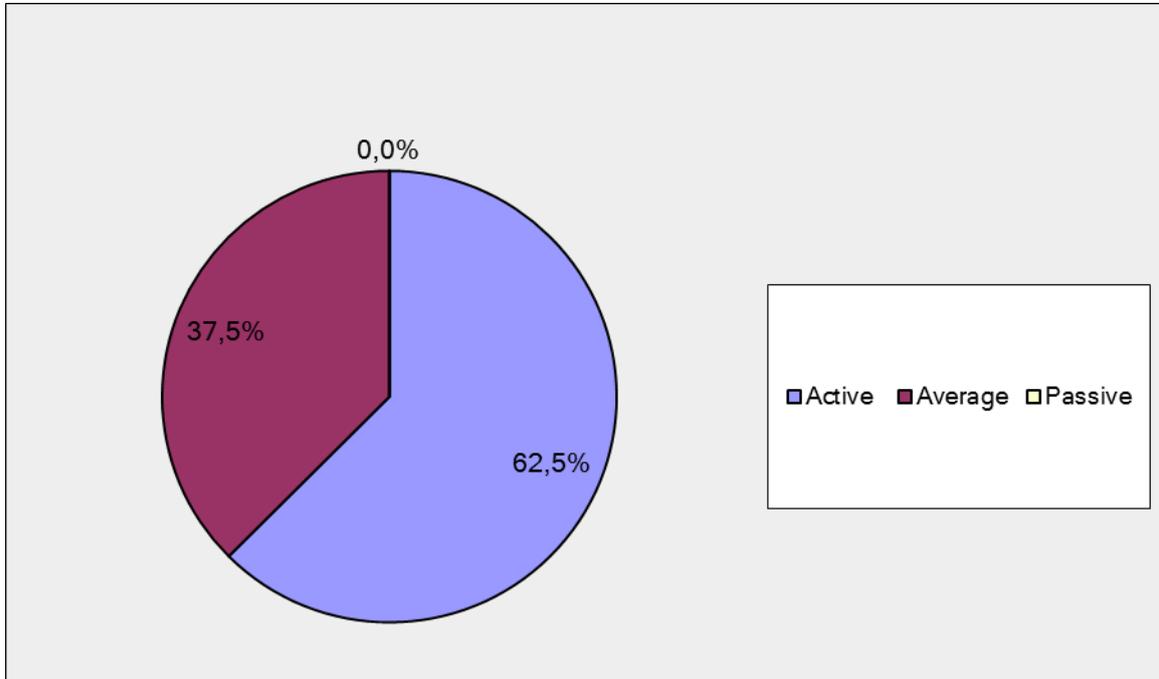
This question was seen only by those respondents who chose “No” in the previous question. 6 respondents answered this question.

1-2	3-4	5-6	more than 6	Response Count
2	0		1	6

PART I EVENT DELIVERY

Q4. How do you rate your participation in this event?

8 (100%) answers were given. 5 (62.5%) respondents think that their participation in the event was 'Active'. 3 (37.5%) respondents think that their participation was 'Average'. And nobody chooses the option "Passive".



Q5. How do you rate Vienna event duration overall?

8 respondents (100%) answered this question.

Answer Options	Response Percent	Response Count
Too short	37,5%	3
About right	62,5%	5
Too long	0,0%	0

Q6. How much do you agree with the following statements about the participants of the event?

8 respondents (100%) replied to this question.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
a) The level of the event was appropriate for a person with my experience and knowledge	0	0	0	0	<u>8</u>	8	<u>5</u>
b) I learned from the experience of other participants in the event	0	0	0	2	<u>6</u>	8	4,8
c) Participants had about equal level of prior expertise relevant to the event topics	0	0	<u>1</u>	2	<u>5</u>	8	<u>4,5</u>
d) Content of presentations, hand-outs and other materials were appropriate for a person with my level of knowledge	0	0	0	1	<u>7</u>	8	4,9

Q7. How much do you agree with the following statements about the content design of the event?

8 responses (100%) were received.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
a) The event agenda was properly planned	0	0	0	0	<u>8</u>	8	<u>5</u>
b) The content of the event was properly prepared	0	0	0	2	<u>6</u>	8	4,8
c) The event addressed issues important to my work	0	0	0	2	<u>6</u>	8	4,8
d) The event covered a right number of topics for the amount of time available	0	0	<u>1</u>	1	<u>6</u>	8	4,6
e) Presentations made during the event were relevant and useful	0	0	0	1	<u>7</u>	8	4,9
f) Enough time was reserved for questions to speakers	0	0	1	1	<u>6</u>	8	4,6

1 comment was left: (Here and after pieces of critical feedback are underlined.)

The theme concerning budgeting in Austria was covered too much.

Q8. How much do you agree with the following statements about the outcomes of the event?

8 responses (100%) were received.

Event objective has been achieved:	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
Improved knowledge of the role of Parliament in Austria through PPT presentations, and more effectively through discussions with peers from Government, Parliament and other relevant institutions.	0	0	1	1	<u>6</u>	8	4,6
Had the opportunity to consider and discuss with peers and experts how the approaches outlined during the study visit could be applied to our own country contexts (if appropriate) and how our own experiences could be meaningful for other countries.	0	0	1	2	<u>5</u>	8	4,5

No comments were left:

PART 2 EVENT ADMINISTRATION

Q9. Please rate the quality of the organization and administration of the event:

Answered question – 8 (100%). All of the ratings are very high.

Answer Options	1 low	2	3	4	5 high	Response Count	Average rating
Quality of organization	0	0	0	0	<u>8</u>	8	<u>5</u>
Quality of administration	0	0	0	0	<u>8</u>	8	<u>5</u>

There was left 1 comment.

PEM PAL Secretariat respond to our questions and react to our requests in time. The choice of the hotel was very good. It was near the Parliament

Q10. Did you receive agenda and event information in sufficient time before the event for them to be useful?

7 (87.5%) answers were given. And all the responses were “Yes”.

Q11. Did you receive practical information (about the accommodation and other facilities, etc.) prior to the event?

8 (100%) answers were given. And all of them were “Yes”.

Q12. Are you satisfied with the quality of simultaneous interpretation provided during the event?

Q13. Are you satisfied with the quality of written translation of event materials?

7 responses were given (87.5%) to question 12 and 8 (100%) – to question 13.

Answer Options	1 low	2	3	4	5 high	Response Count	Average rating
simultaneous interpretation	0	0	0	1	<u>6</u>	7	4,9
written translation	0	0	0	0	<u>8</u>	8	<u>5</u>

There was left 1 comment to Q12 and no comments to Q13.

Q12

Interpretation was great, especially voices of the interpreters. When you sit the whole day in headphones and hear one and the same voice, this voice should be nice and should not tire you.

PART 3 OVERALL IMPRESSION

Q14. Did the event disappoint, meet, or exceed your expectations?

There are 8 (100%) answered question..

Answer Options	Response Percent	Response Count
Disappoint	0,0%	0
Meet	62,5%	5
Exceed	37,5%	3

Q15. What did you like most about the event?

7 comments were left.

1. *The quality of presentations*
2. *Attitude and efforts of the Austrian colleagues to tell us more about the budget process in Austria*
3. *Attitude of colleagues from the Austrian Parliament for the workshop. Work and interact with them was very pleasant. Also many thanks to the organizers for choosing a very good hotel right in the center of Vienna.*
4. *Attitude of the lecturers, completeness of supplied materials, communication during off-hours, great organizational work of Ziva.*
5. *Transparency discussion. Practical examples.*
6. *The topic was so interesting*
7. *Logistical issues.*

Q16. What did you not like most about the event?

5 informative comments were left. 4 of them are comments like “Everything was fine” or “No comments”

It means that there is only 1 comment about elements which were not like by participants.

1. *I did not like a lack of cultural program.*

Q17. Do you plan to brief your colleagues on this event?

8 responses were given (100%) and all of them are “Yes”.

Q18. How do you plan to brief your colleagues?

8 responses were given

Answer Options	Response Percent	Response Count
Share materials	75%	6
Make a presentation	0%	0
Prepare a back-to-office report	50%	4

No comments were left:

Q19. How much do you agree with the following statement?

8 respondents (100%) replied to this question.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
I will be able to apply the knowledge acquired at this event to my work	0	0	1	3	<u>4</u>	8	4,4

Q20. How can you apply the acquired knowledge?

5 comments were left.

- 1. During process of improving legislation*
- 2. The acquired knowledge will be useful in developing new regulations on budget reform, as well as plans for their implementation.*
- 3. When I submit materials on the draft budget to the Parliament of Belarus, they will be more informative and clear, I will inform management on the performance of organizations such as the Austrian Budget Bureau for a possible decision on its establishment in Belarus.*
- 4. In drafting the national budgetary law*
- 5. yes*

Q21. Overall, my satisfaction with the event was...

Answered question – 8 (100%). And 100% of the respondents (8) considered themselves as ‘highly satisfied’.

RECOMMENDATIONS FOR THE FUTURE

Q22. Do you have any suggestions to improve the content, approach and other aspects of such events in future?

4 comments were left and 2 of them consist suggestions.

- 1. You need to have laws and other legal acts in addition to the presentation*
- 2. There should be more presentations on the main theme at such events.*

Q23. Are there any other products, research or services that PEMPAL could provide that would be useful for your work?

3 informative comments were left.

- 1. Yes. We expect to have more activities under PEMPAL.*
- 2. It would be great to have materials on methodology of inter-budget relationships in different countries; исследования и оценки на эту тему; положительный и негативный опыт.*
- 3. Yes, they are, but to name them I have to think about it.*