

## **PEMPAL BCOP VIDEOCONFERENCE. FEEDBACK SURVEY**

On March 25, 2021, the BLTWG and PPBWG of the Budget Community of Practice met through videoconference "Analytical and Administrative Tasks: Progress and Plan."

After the event, the on-line survey in three languages was created on the base of the standard set of questions developed in June 2017 and narrowed down in 2020 following transition to the virtual mode of the network operation. The aim of the survey was to receive event feedback and to learn plans for the future.

Link to the survey – <https://www.surveymonkey.com/r/RQDHS3M>

The survey started to collect responses on April 2 and finished on April 16, 2021.

Invitations to take part in the survey were sent to all participants of the event. We sent 29 invitations.

16 persons started to respond to the survey. In this report, we analyze all 16 responses. For further calculation, we take this quantity as 100%.

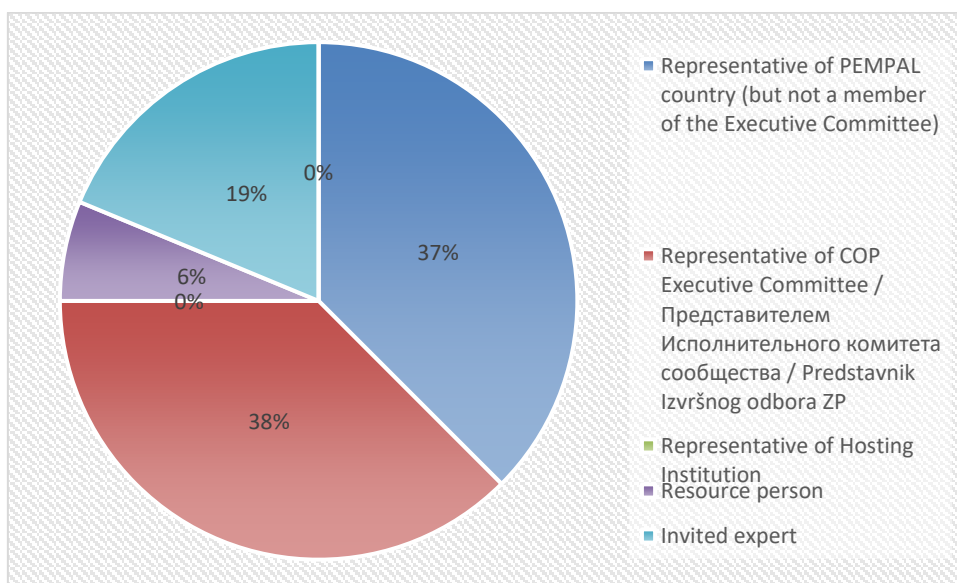
All these responses will be included in the general Feedback Event Database.

The questionnaire comprises five parts: About the Respondent, Event Delivery, Event Administration, Overall Impression, and Recommendations for the Future. There are a total of 26 questions in the survey.

## ABOUT THE RESPONDENT

### **Q1 You are...**

16 (100%) respondents gave answers. Among them: representatives of PEMPAL country (but not members of the Executive Committee) — 6; representatives of BCOP Executive Committee — 6; resource persons — 1; invited experts — 3.



### **Q2. Was this your first participation in a PEMPAL event?**

16 respondents (100%) answered this question.

Answer Options	Response Percent	Response Count
Yes	12,5	2
No	<b>87,5</b>	<b>14</b>

### **Q3. How many PEMPAL events have you attended before?**

This question was seen only by those respondents who chose “No” in the previous question.

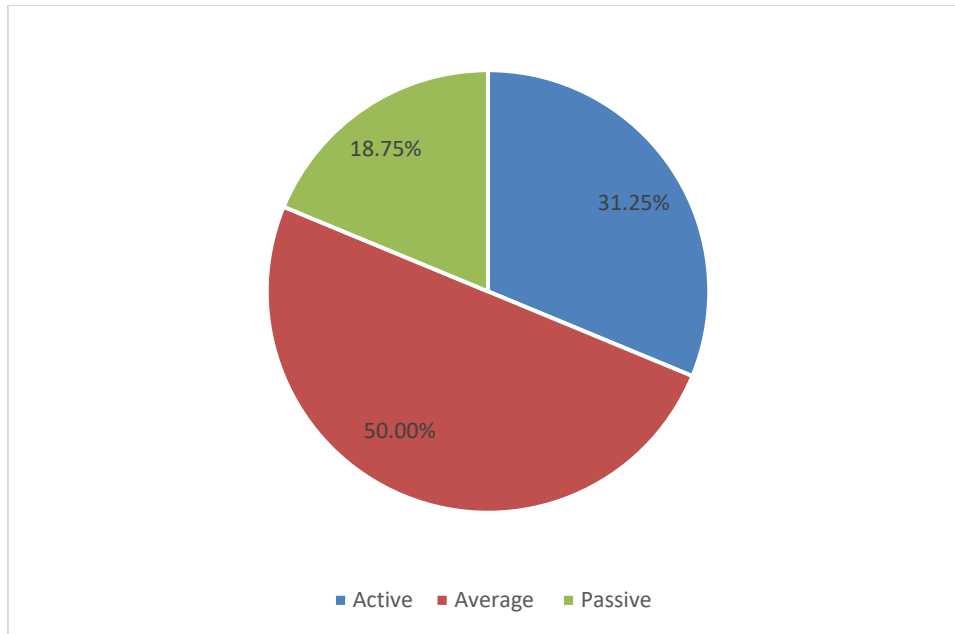
14 respondents replied.

1-2	3-4	5-6	more than 6	Response Count
2	4	1	<u>7</u>	14

## ***PART I EVENT DELIVERY***

### **Q4. How do you rate your participation in this event?**

16 (100%) answers were given. 5 respondents think that their participation in the event was 'Active'. 8 respondents think that their participation was 'Average'. 3 - chose the option "Passive".



### **Q5. How do you rate the event duration overall?**

16 respondents (100%) answered this question.

Answer Choices	Response Percent	Response Count
Too short	6,3	1
About right	<b>87,5</b>	<b>14</b>
Too long	6,3	1

### **Q6. How much do you agree with the following statement about the participants of the event?**

16 respondents (100%) replied to this question.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
The level of the event was appropriate for a person with my experience and knowledge	0	0	3	4	<b>9</b>	16	4,4

**Q7. How much do you agree with the following statements about the content design of the event?**

16 respondents (100%) replied to this question.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
a) The event agenda was properly planned	0	0	1	5	<u>10</u>	16	<u>4,6</u>
b) The content of the event was properly prepared	0	0	1	4	<u>11</u>	16	<u>4,6</u>
c) The event addressed issues important to my work	0	0	3	4	<u>9</u>	16	4,4
d) The event covered a right number of topics for the amount of time available	0	0	3	3	<u>10</u>	16	4,4
e) Presentations made during the event were relevant and useful	0	0	4	1	<u>11</u>	16	4,4
f) Enough time was reserved for questions to speakers	0	0	3	3	<u>10</u>	16	4,4

No comments were left.

**Q8. How much do you agree with the following statements about the outcomes of the event?**

16 responses (100%) were left.

Event objectives has been achieved:	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
To examine the progress and to steer the future work of BCOP's two working groups - the Program and Performance Budgeting Working Group (PPBWG) and the Budget Literacy and Transparency Working Group (BLTWG)	0	0	2	6	<u>8</u>	16	4,4

No comments were left.

**Q9. Please rate the quality of the leadership and management provided to the event by the following:**

14 responses (87.5%) were given.

Answer Options	1 low	2	3	4	5 high	Response Count	Average
BCOP Executive Committee	0	0	1	1	<u>12</u>	14	4,8
WB Resource Team	0	0	1	2	<u>11</u>	14	4,7

No comments were left.

**Q10. Please rate the work of the event speaker(s):**

16 responses (100%) were given.

Answer Options	1 low	2	3	4	5 high	Response Count	Average
Work of the event speaker (s)	0	0	2	3	<u>11</u>	16	4,6

No comments were left.

**PART 2 EVENT ADMINISTRATION**

**Q11. Please rate the quality of the administration of the event:**

Answered question – 16 (100%).

Answer Options	1 low	2	3	4	5 high	Response Count	Average
<b>Quality of administration</b>							
- Secretariat staff responsiveness	0	0	2	0	<u>14</u>	16	<u>4.75</u>
- written communication	0	0	3	2	<u>11</u>	16	4,5
- participant registration	0	0	2	2	<u>12</u>	16	4,6

No comments were left.

**Q12. Was the guidance provided in the event announcement message sufficient for you to prepare for the event?**

16 (100%) answers were given. And 93.75% responses were “Yes”. One person responded “No.”

**Q13. Were the guidance materials on the new videoconference tool (KUDO) sufficiently clear?**

16 (100%) answers were given. And 93.75% responses were “Yes”. One person responded “No.”

**Q14. Did you experience any problems with using the new videoconference tool (KUDO)?**

10 comments were left. 8 of them were responses “No.” Other 2 comments:

1. *Sometime.*
2. *Internet connection, but on my side.*

**Q15. Are you satisfied with the quality of simultaneous interpretation provided during the event?**

15 (93.75%) answers were given.

Answer Options	1 low	2	3	4	5 high	Response Count	Average
Quality of sim. interpretation	0	0	1	5	9	15	4.5

No comments were left.

**Q16. Are you satisfied with the quality of written translation of event materials?**

15 (93.75%) answers were given.

Answer Options	1 low	2	3	4	5 high	Response Count	Average
Quality of written translation	0	0	2	4	9	15	4,5

No comments were left.

## ***PART 3 OVERALL IMPRESSION***

### **Q17. Did the event disappoint, meet, or exceed your expectations?**

15 (93.75%) participants answered the question.

<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Disappoint	0,0	0
Meet	<b>93,3</b>	<b>14</b>
Exceed	6,7	1

### **Q18. What did you like best about the event?**

7 comments were left:

- 1. In the new conditions we have a way to exchange information in real time.*
- 2. All planned issues were discussed.*
- 3. Organization, themes.*
- 4. The discussions on future topics for the groups and different proposals*
- 5. Cases.*
- 6. "- strict adherence to the time schedule and substantive speeches,  
- members and resource team members suggested relevant and interesting topics  
for further study and development of PEMPAL activities"*
- 7. Everything was organized at the high level.*

### **Q19. What did you not like most about the event?**

5 comments were left. 4 of them: *"I have no objections."* The last comment: *"The task of the meeting was not defined clearly. I was going to discuss issues of a methodological nature, but it turned out that we discussed the organizational matters."*

### **Q20. Do you plan to brief your colleagues about the event?**

15 (93.75%) participants answered the question. And 93.3% of them responded "Yes". One person replied "No."

### **Q21. How do you plan to brief your colleagues?**

Answered question –14 (87.5%).

<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Share materials	<b>71,4</b>	<b>10</b>
Make a presentation	7,1	1
Prepare a back-to-office report	28,6	4

No comments were left.

**Q22. How much do you agree with the following statement?**

15 respondents (93.75%) answered this question. Average rating is positive.

Answer Options	1 not at all	2	3	4	5 completely	Response Count	Average
I will be able to apply the knowledge acquired at this event to my work	0	1	3	5	6	15	4,1

**Q23. How can you apply the acquired knowledge?**

3 comments were left.

1. All PEM PAL events deal with issues that I encounter in my daily work and this is a great benefit to me.
2. I don't think the event was about giving applicable knowledge to participants, it was more about planning the research activities of the WG.
3. I will apply the acquired knowledge in my daily work.

**Q24. Overall, my satisfaction with the event was...**

Answered question – 15 (93.75%).

1 not satisfied	2	3	4	5 highly satisfied	Response Count	Average
0	0	2	6	7	15	4,3

**Q25. If you have any other comments you would like to provide us, please provide them here.**

1 comment was left: *Thank you. Everything was organized very well.*

***PART 4 RECOMMENDATIONS FOR THE FUTURE***

**Q26. Do you have any suggestions to improve the content, approach and other aspects of such events in future?**

1 comment was left: *I propose to define more clearly the range of issues that will be discussed at a meeting. This suggestion only applies to the last meeting and future meetings on organizational matters.*