

PEM PAL: ToT on Learning Facilitation

Zagreb; January 24 - 25, 2011

Workshop Report



The workshop of the PEM PAL Leadership groups took place in Zagreb, Croatia on January 24 – 25, 2011.

The workshop presented a combination of theory and practice. It helped the participants deepen understanding about techniques in facilitation.

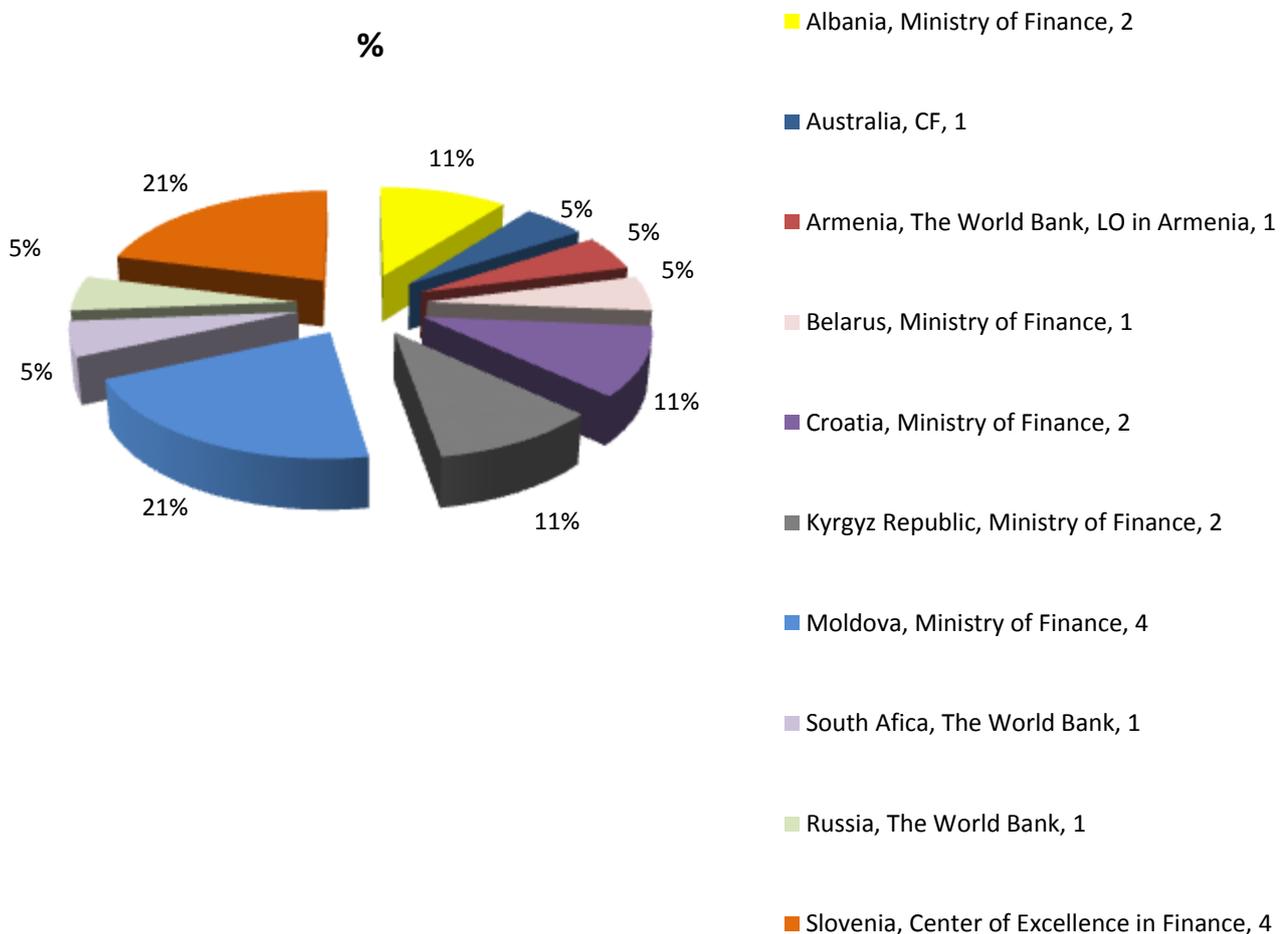
The workshop was delivered by Ms Monica Lisa from ITC ILO.

Lecturer:

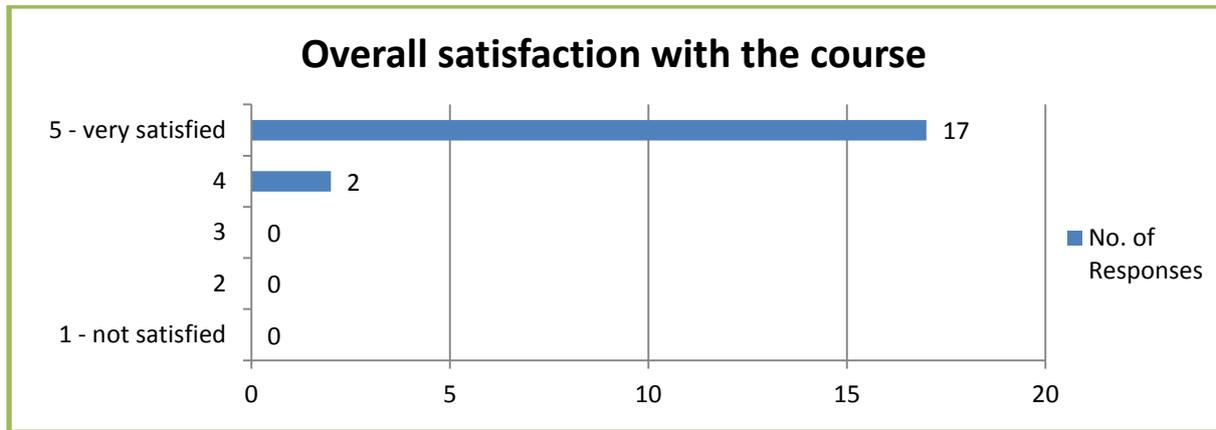
- Monica Lisa, ITC ILO

Participants:

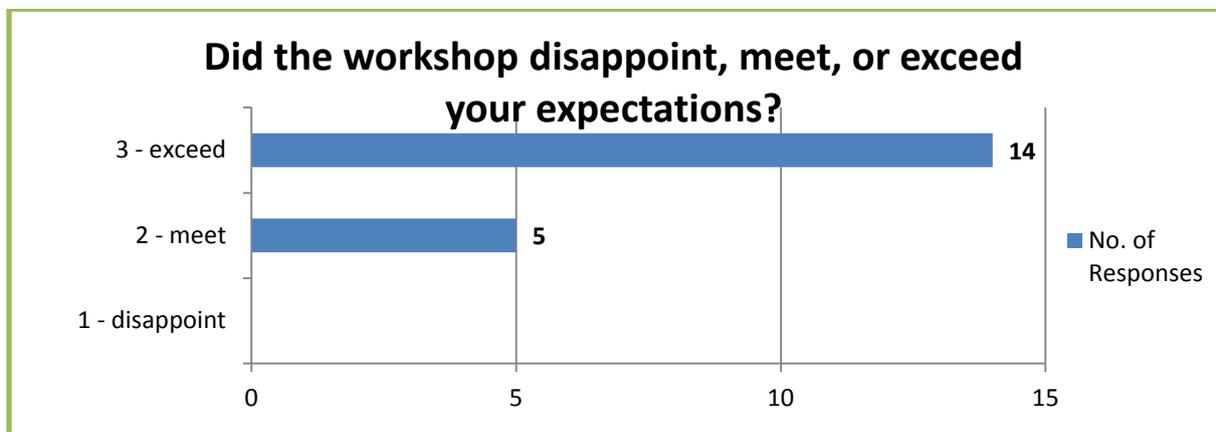
There were 19 participants from Albania, Armenia, Australia, Croatia, Kyrgyz Republic, Moldova, Montenegro, South Africa, Slovenia, and Russia.



Evaluation:



No. of all responses: **19**, Average mark: **4, 89**



No. of all responses: **19**.
26, 32% of participants answered “meet” and **73, 68 %** “exceed”.

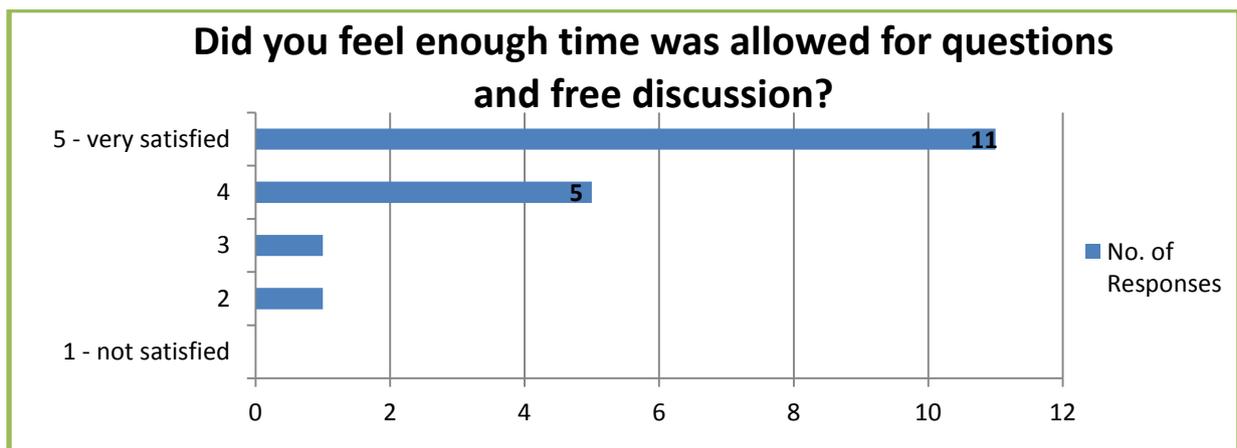
Selected Participants’ Comments:

- I did not expect that it will be so interesting. I thought I knew all about teaching.
- The best training that I have attended and different too.
- Extremely happy! Incredible facilitator!
- I learnt too many things for only two days.
- Although it was short, we received a lot of information.
- I have learned a lot of new things (I have never heard for a lot of methods and tools).
- So many useful tools! Thank you, Monica! You were great!
- I even didn’t have in mind that there are such many techniques for training! Thanks to Monica, she really exceeded my expectations.
- The seminar was so exciting, I feel to be a kid again. I have not taken so many notes as at this seminar for quite a while.
- The seminar is extremely useful; it teaches how to apply new techniques.

What did you like best about the workshop and which elements of the course do you believe could be improved? (The question was of narrative type.)

Selected Participants' Comments:

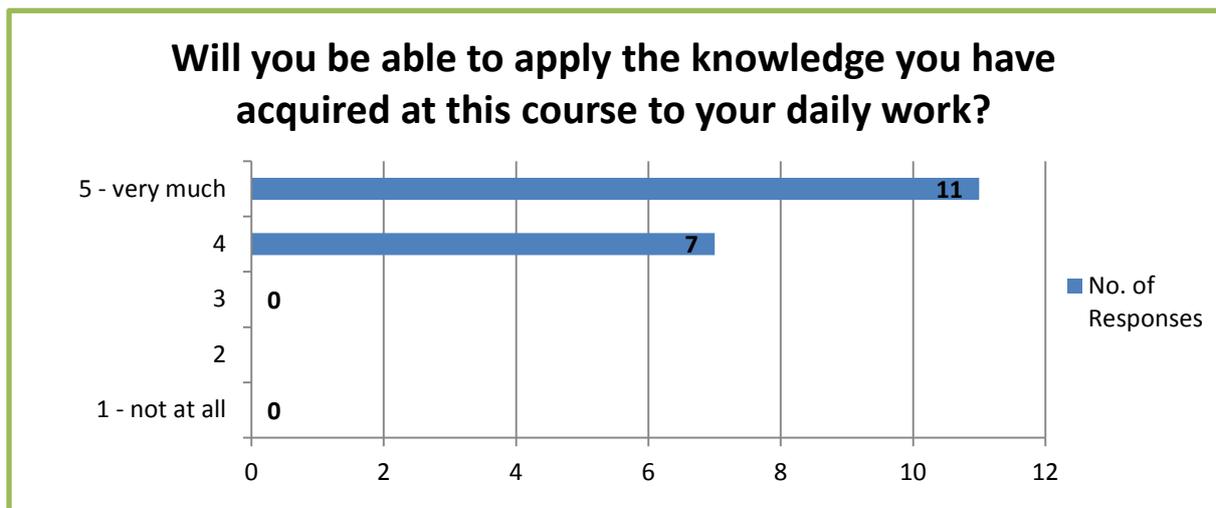
- I have learned about new methods of training, new instruments. I do not know if this course can be improved, but my own techniques can definitely be improved.
- I like the training approach the way the trainer motivated and involved people in different activities. Also I liked all the tools & techniques.
- I missed some parts of courses, but I was impressed by mind maps, prezi, animoto...
- I like PREZI and ANIMOTO. What could be improved – to have more days!
- More time
- Mix of methods and presentations on learning styles!
- New/different approach, and very useful knew knowledge that will be implemented to my work tomorrow already!
- The new of tools & approaches & great trainer.
- Practice & to be introduced with many methods and tools.
- New learning approaches.
- Use of E-tools – exercising.
- Uniqueness. The trainer – she is full of positive energy and the most important, she is very professional. Content of the course.
- Most of all I liked very comprehensive analysis of modern methods and techniques. It was very good.
- Like best: techniques and challenged to think creative.
Improve: Keep as is. It worked well.



No. of all responses: **18**, Average mark: **4, 44**

Selected Participants' Comments:

- That is what it was practically based on.
- But overall length of workshop too short as would have like to explore tools, approaches more but realize overall time etc.
- If there are any more questions within implementation of new knowledge the trainer would be happy to answer e-mails.
- Time between presentation and exercises was excellent decided.
- Due to preparation of plenary meeting, I missed some sessions – which is a huge loss for me!
- Everybody had time to express.

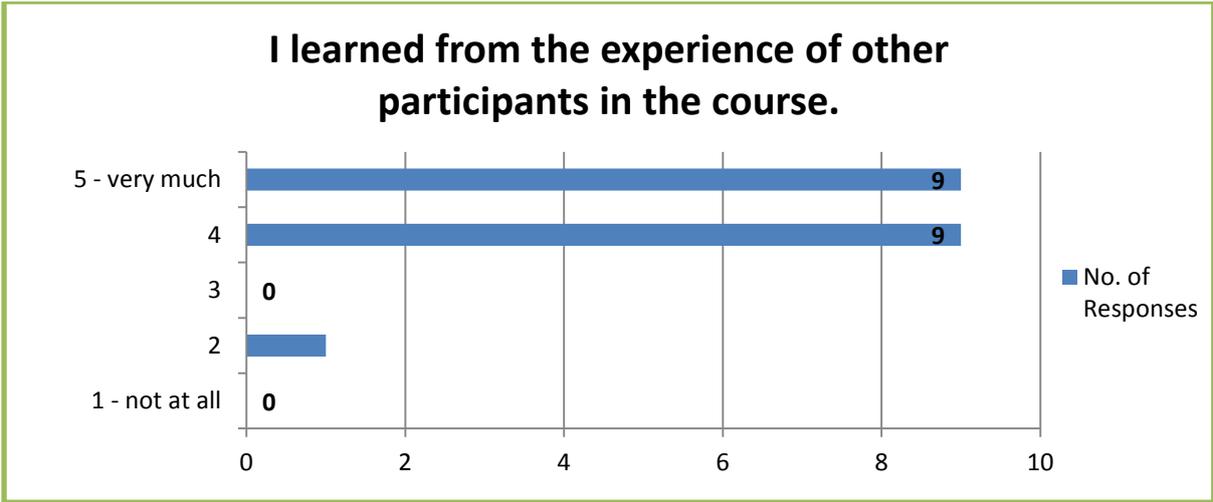


No. of all responses: **18**, Average mark: **4, 61**

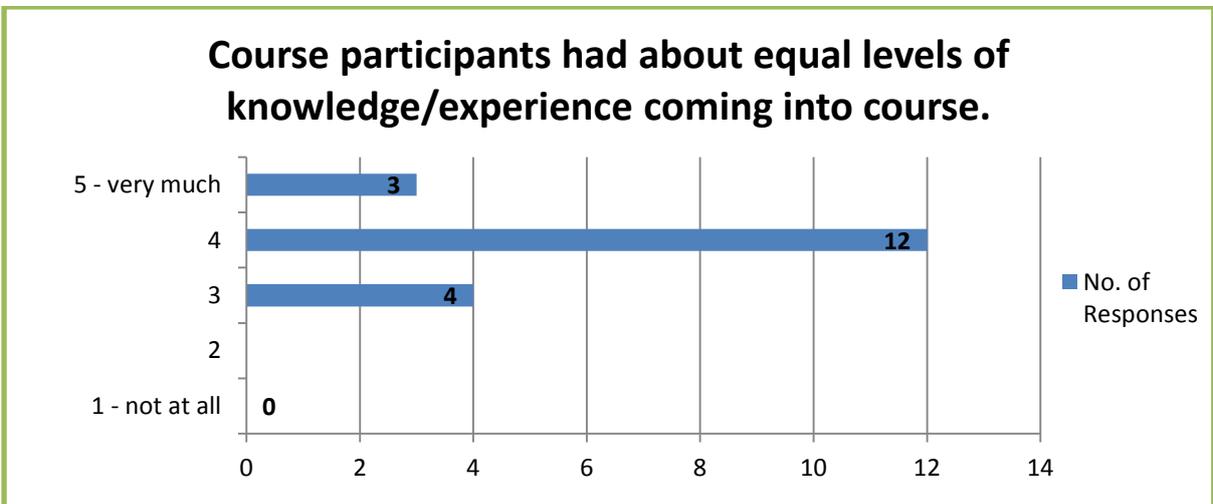
Selected Participants' Comments:

- Not in my daily work, but for teaching specialists, yes.
- Everything was so cool. This is exactly what I needed, I will continue to learn more and apply my new knowledge in practice.
- I think almost everything I can apply in the trainings I deliver.
- There are many new ideas how to run study tours, workshops, ...
- I will be able to apply the knowledge but of course I need research and self-education after the course (to try how all this things work).
- It was a very useful training. Now I have a lot of new things to apply on my work.
- Transfer to my colleagues & use/apply on my own.
- Great training.
- Applications depend also on colleagues, but will do my best to introduce some methods.

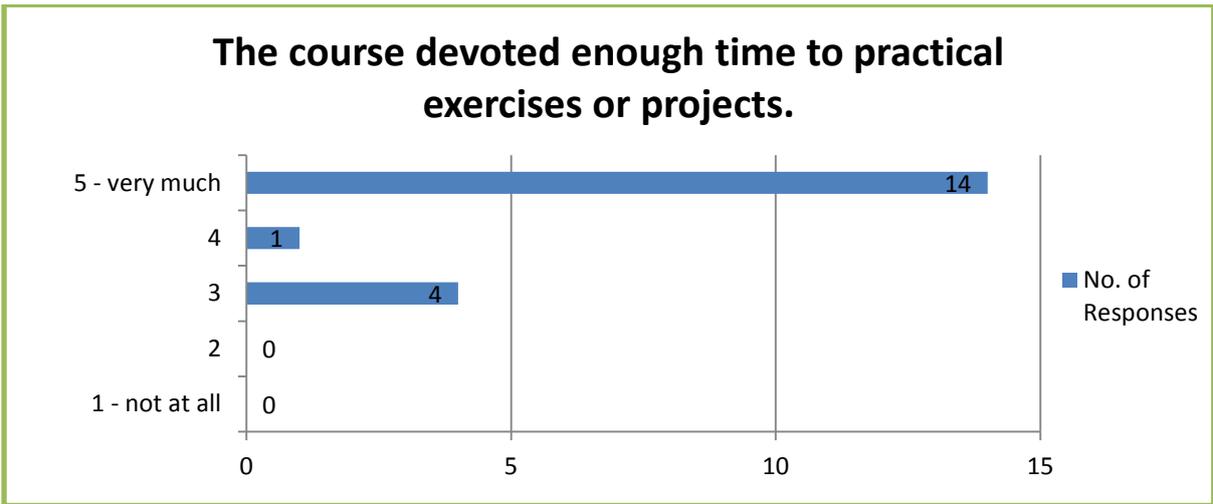
In the following question participants were asked to evaluate listed form 1 that stands for strongly disagree to 5 that stands for strongly agree.



No. of all responses: **18**, Average mark: **4, 37**

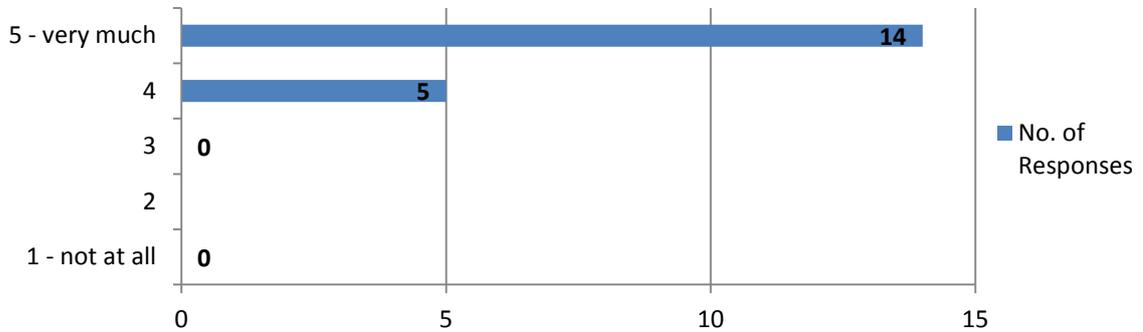


No. of all responses: **19**, Average mark: **3, 95**



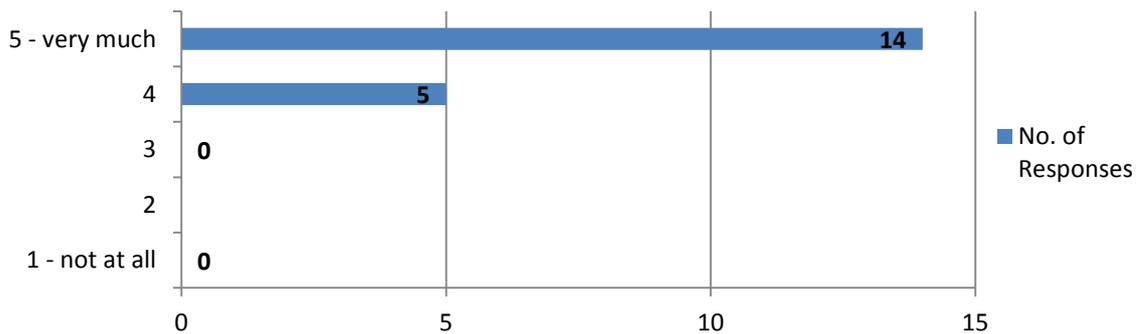
No. of all responses: **19**, Average mark: **4, 53**

The level of the course was appropriate for a person with my experience and knowledge.



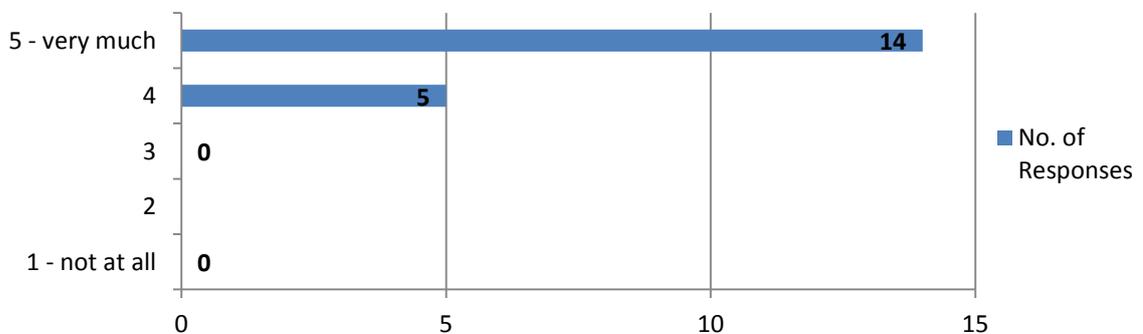
No. of all responses: **19**, Average mark: **4, 74**

The course covered appropriate number of topics for the amount of time allocation.



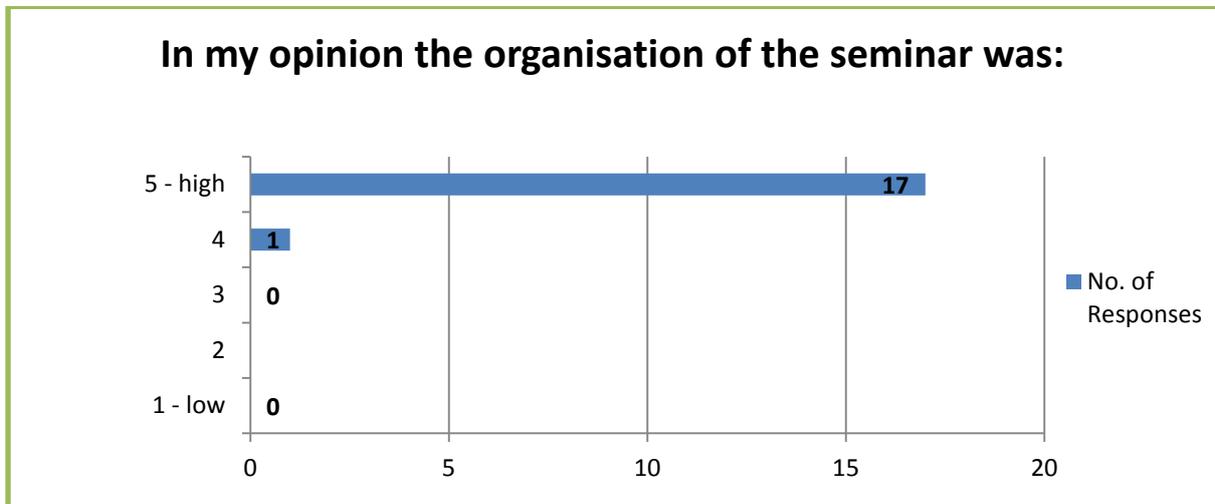
No. of all responses: **19**, Average mark: **4, 74**

The course addressed the issues that are important to my work.

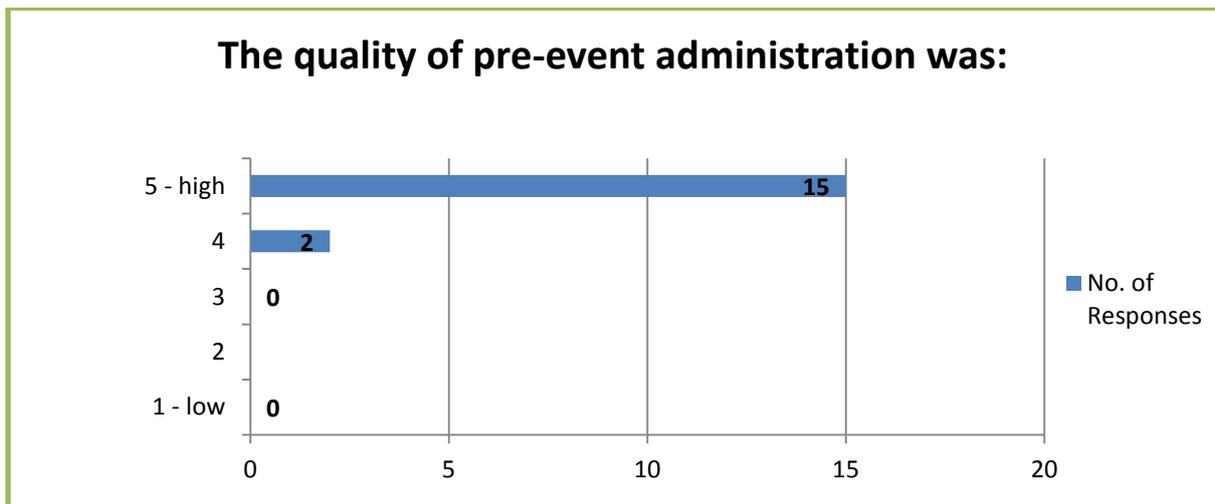


No. of all responses: **19**, Average mark: **4, 74**

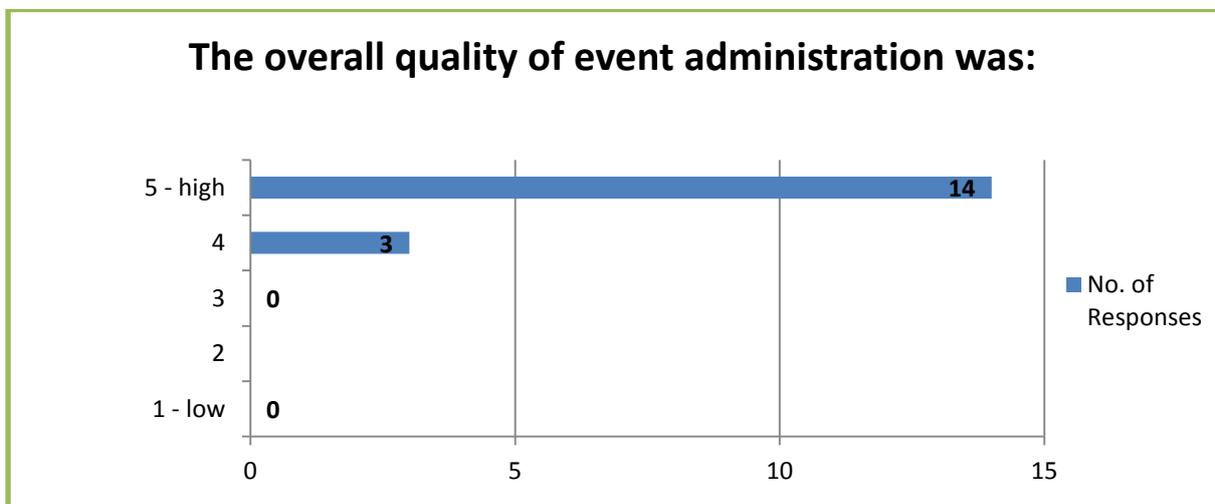
In the following question participants were asked to evaluate listed form 1 that stands for high to 5 that stands for low regarding the event administration.



No. of all responses: **18**, Average mark: **4, 94**



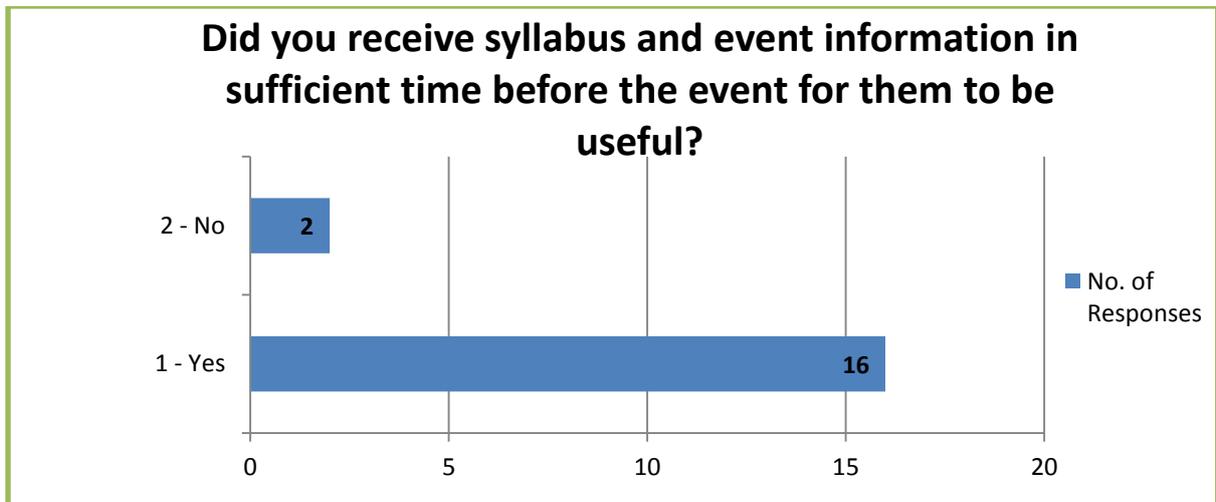
No. of all responses: **17**, Average mark: **4, 88**



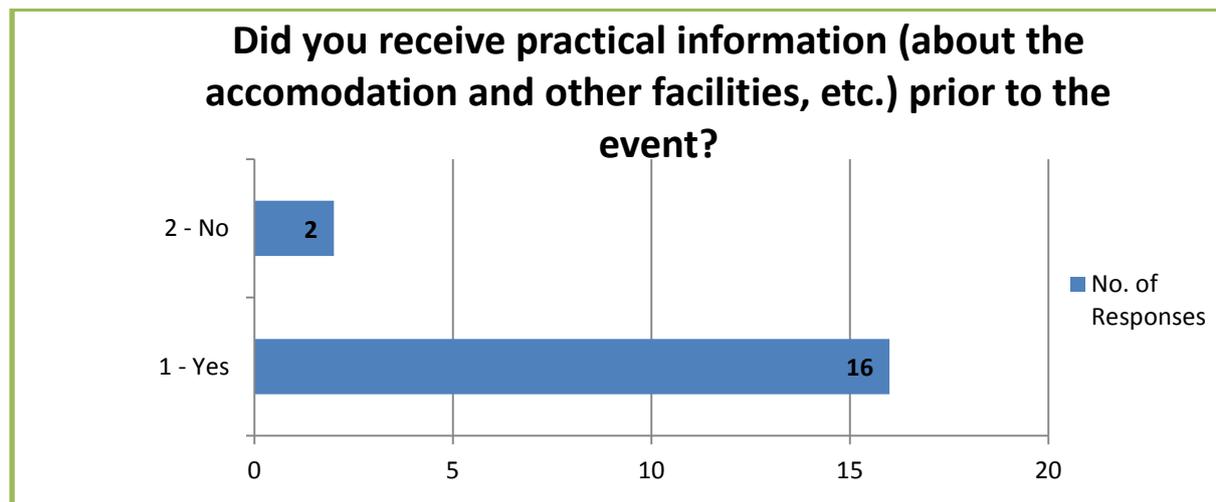
No. of all responses: **17**, average mark: **4, 82**

Selected Participants' Comments:

- With all my heart I would like to thank for organization of this event!!!!!!
- I would like to extend my gratitude to the organizers. They have done a great job. Everything worked out prefect, with great love.
- Many thanks to the administration, I am very satisfied.
- Nataša rules!
- The workshop/seminar was excellent. Thanks Monika!!!
- As always CEF did an excellent job.
- More training like this one, and world of training would be nicer.



No. of all responses: **18**
88,88 % of participants answered "Yes".



No. of all responses: **18**
88,88 % of participants answered "Yes".

Suggestions to improve the (content/approach of the) seminar. (The question was of narrative type.)

- No improvements, just more days available!
- Organizing more often such workshops.
- More events like this! Excellent work - the CEF staff win!
- Thank you for wonderful course. Well done. Excellent presenter chosen!
- No need for that, I would just add to prolong the duration of such training!
- Everythings was GREAT!!!Thanks to Monika, Senka, Nataša, Bojana!
- Excellent!