

## Glossary of terms



### Glossary and abbreviations

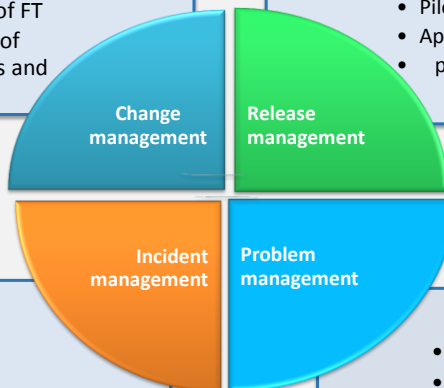
IT	Information technologies
ITIL	IT Best Practices
DB	Data Base
IOD	Interregional operational division of the Federal Treasury
RLA	Regulations (regulatory legal acts)
PD	Problem Description
PO	Pilot operation
FTA	Federal Treasury Agency
RPAS	Release plan of applied software
PMPAT	Program and methodology of preliminary acceptance tests
PAT	Preliminary acceptance test
APS	Applied software
CO	Commercial operation
SUFT	Structural unit of the Federal Treasury
TA	Territorial agency of the Federal Treasury
TR	Technological regulation
FFR	File format requirements for information exchange
DFT	Division of the Federal Treasury at a federal unit of the Russian Federation
APF	Algorithm and program fund
FT	Federal Treasury

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## IT Best Practices Methodology for Treasury's technological processes



- Regulatory changes
- Changes on request from territorial agencies of FT
- Increasing the level of automatic processes and services for user

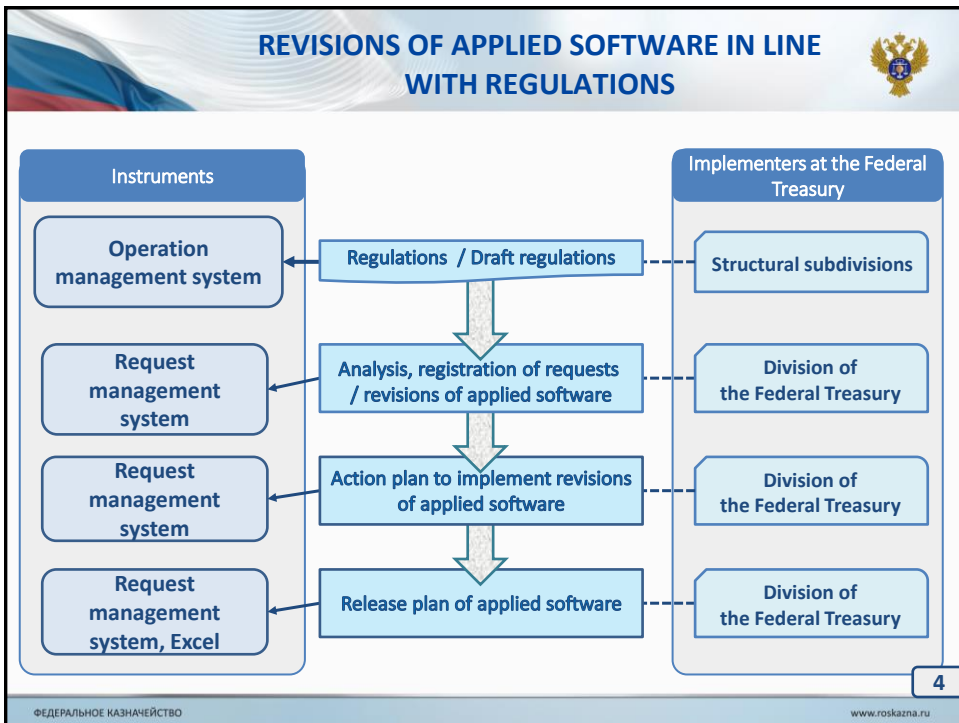
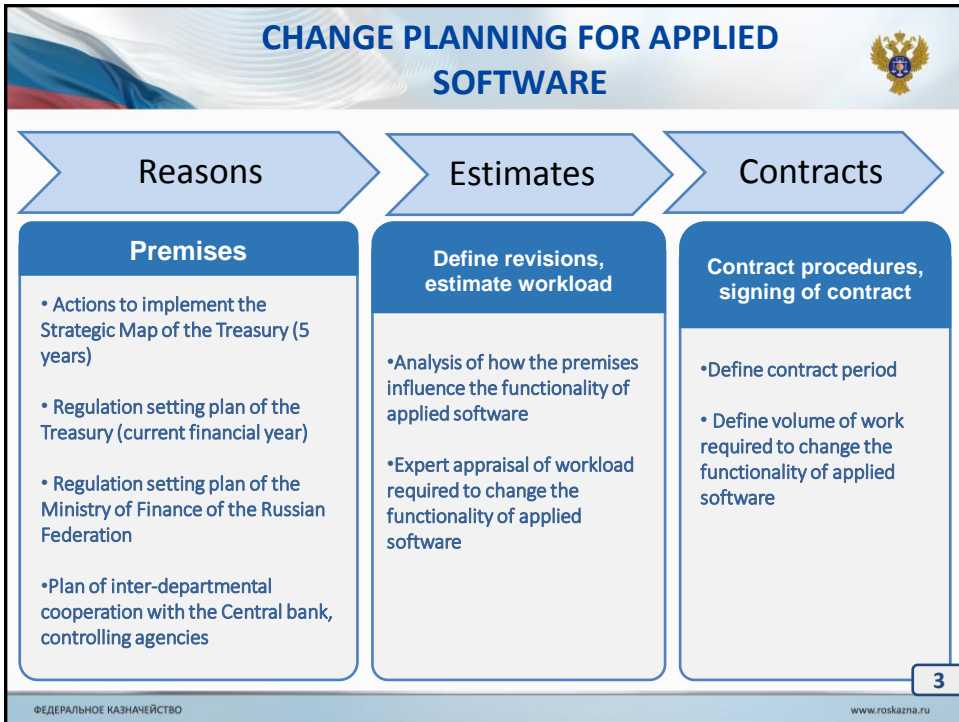


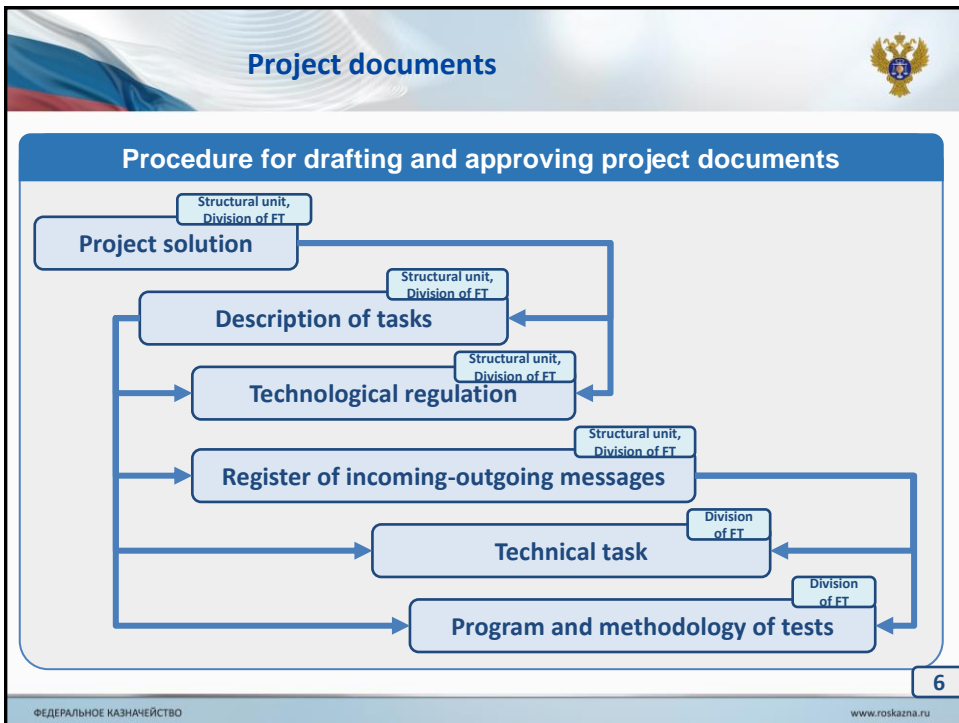
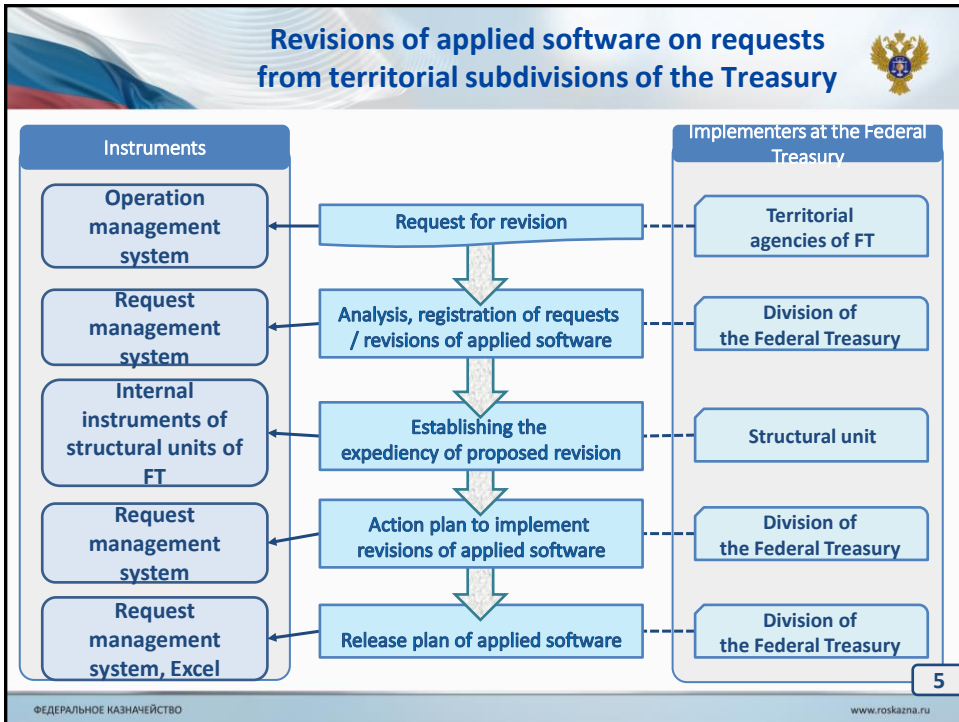
- Preliminary acceptance tests
- Pilot operation
- Approval of cumulative patches

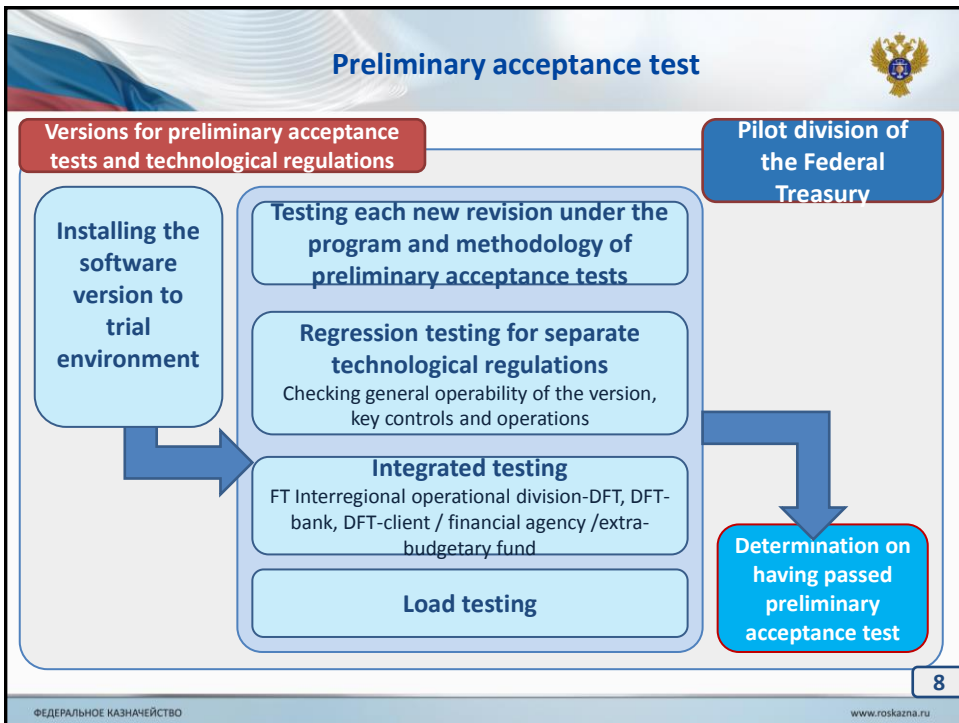
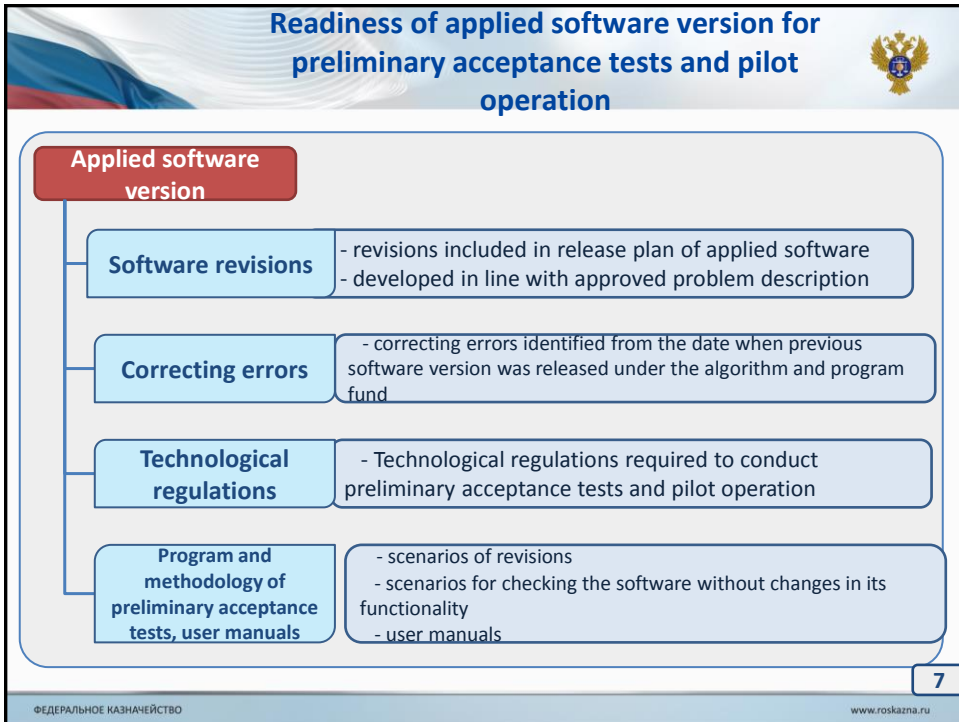
- Common system of incident registration
- Prioritization

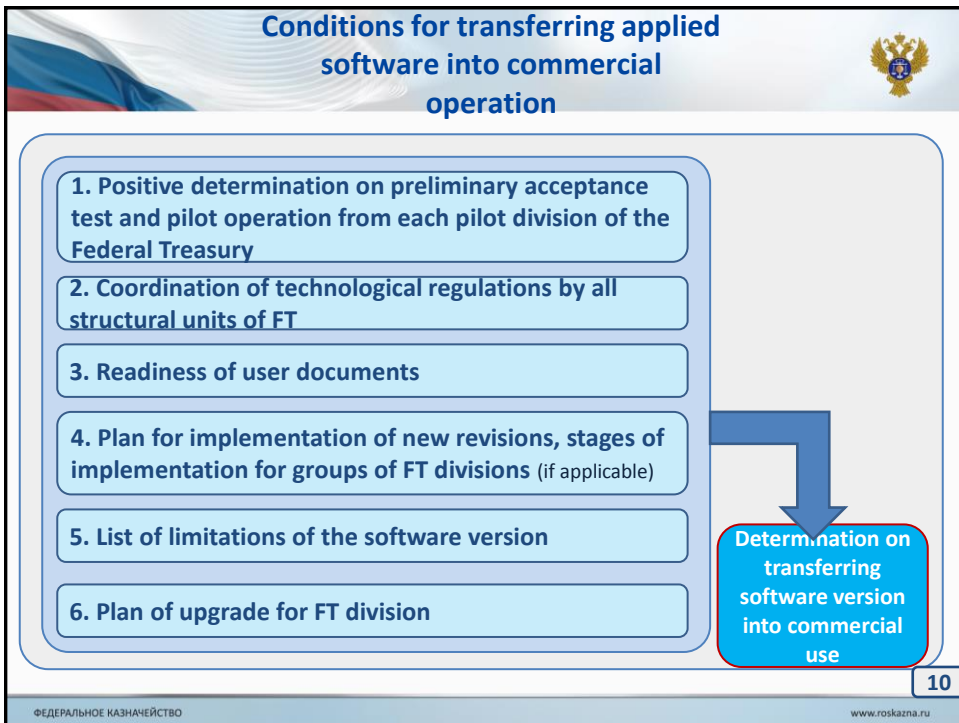
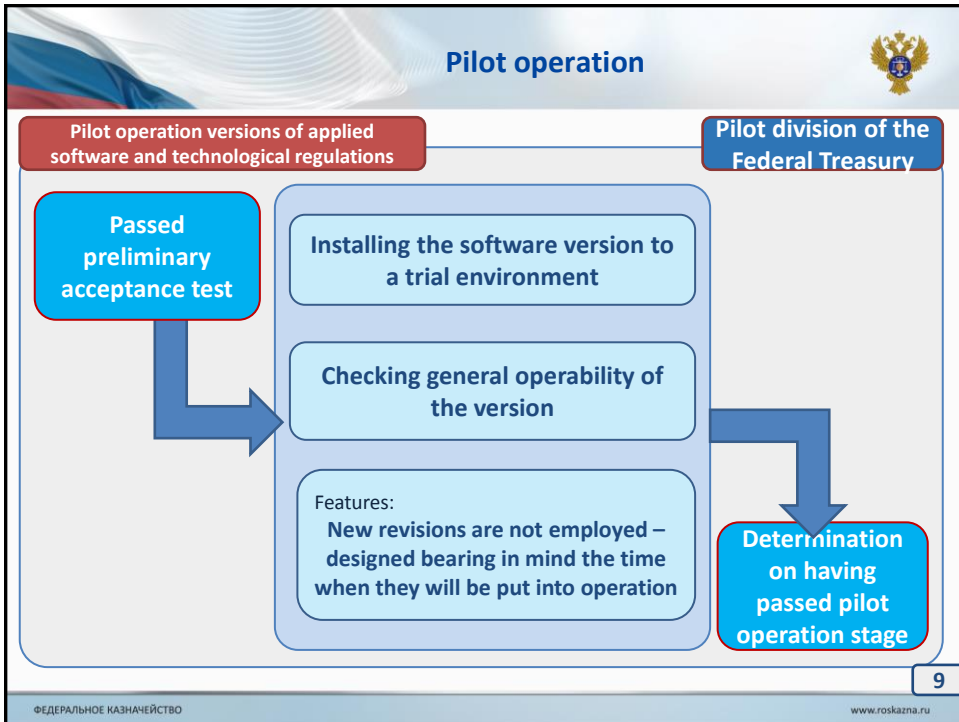
- Preventive actions
- Framework for problem escalation

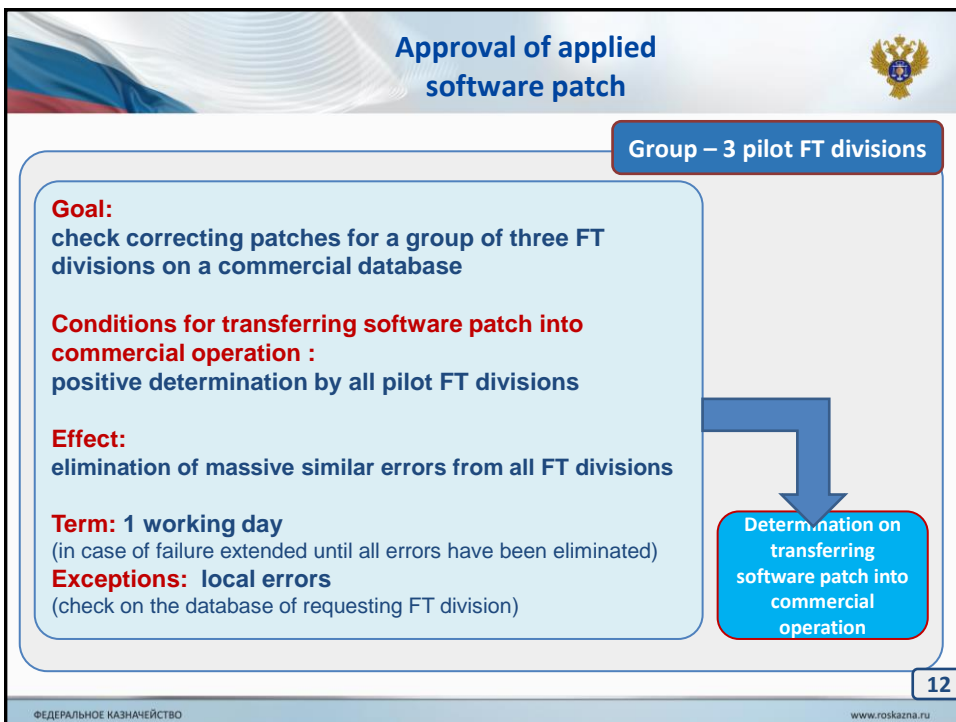
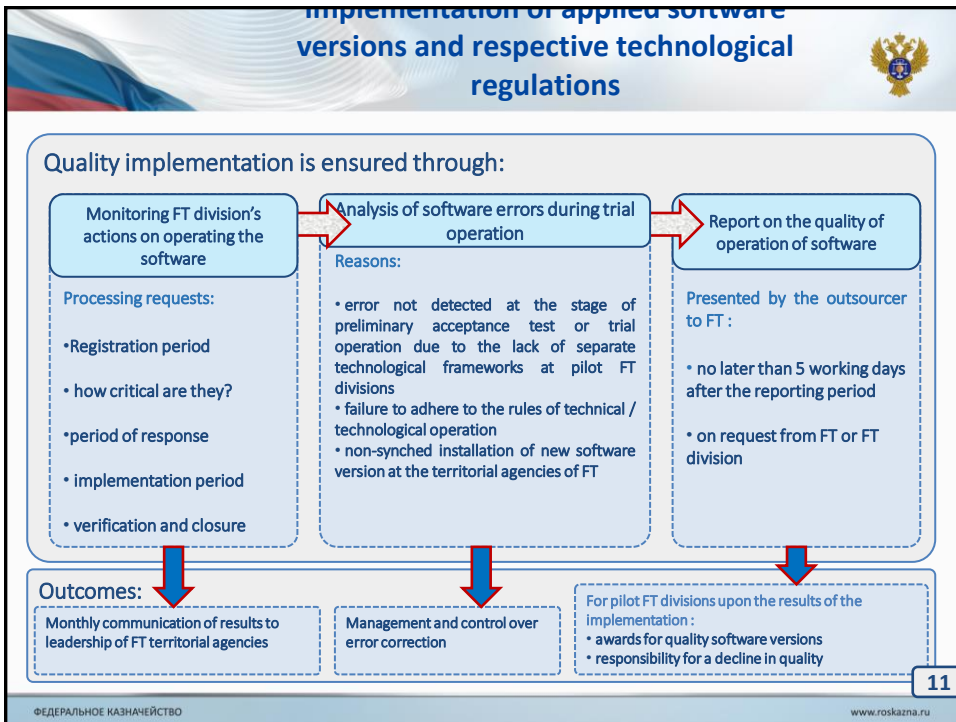
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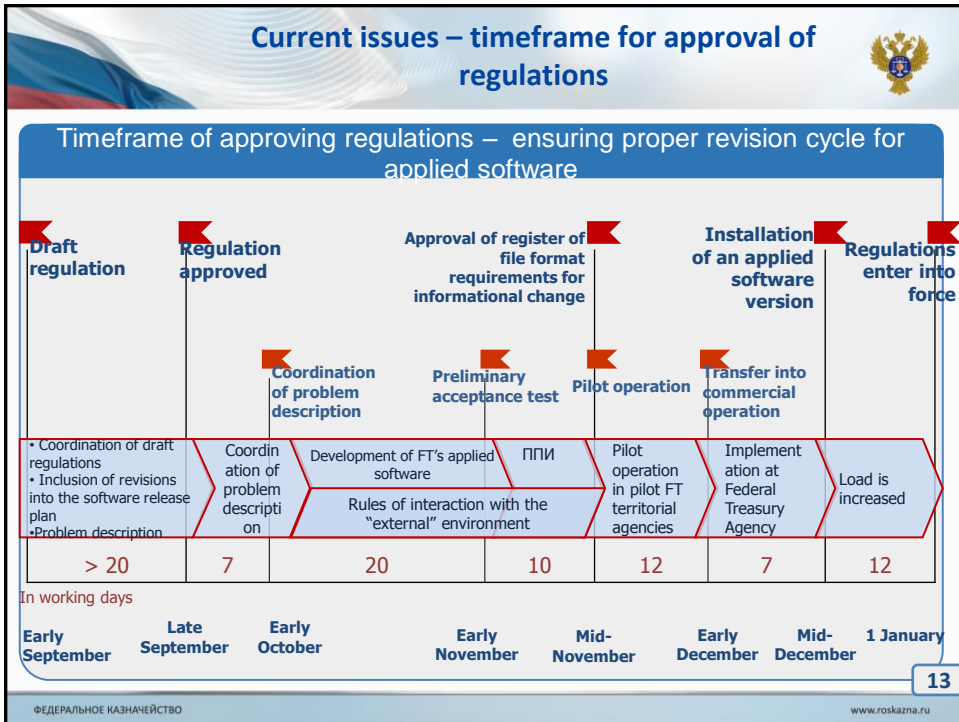












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