Q1: Were workshop presentations useful? Will you be able to apply info in your country

•**Raised awareness of ECA and FMIS reform programs around world**

  • **Korea** - Did not know 51 countries were supported by World Bank in FMIS reforms. Korea learnt a lot from ECA countries

  •**France** – it was very interesting to learn that ECA countries share the same issues and objectives for FMIS reform. Most countries have ambitious projects similar to France. The gap between developed countries and PEMPAL countries is not as big as originally thought.

  •Good resources shared eg World Bank study and resources available from FMIS COP

•**Enjoyed experience of shared learning. All countries agreed workshop and presentations very useful. A good mix of countries were presented.**

  • eg Country presentations good particularly Kazakhstan and study visit to National Treasury. (And thanks for being such wonderful hosts)

  •Mix of countries great. Approaches by large countries such as Russian Federation to smaller countries such as Macedonia, Bosnia and Herzegovina and comparing to developed countries such as France, Korea.

  •Also useful to share experiences within region eg Balkan countries and those on EU accession

Q1: Were workshop presentations useful? Will you be able to apply info in your country

- **What we learnt and how we will apply it**
  - All countries share similar issues so can learn from each other
  - Will share experiences with Management Team and apply to reform program to expedite and improve process
  - **Bosnia and Herzegovina** – Would have benefited to have representatives from higher decision-making levels.
    - The French model seems suitable for BiH except for the costs. The Turkish approach in regards to reporting also looks of benefit to BiH. As decision-maker attending this event, will recommend exchanges between Turkey and France to further develop reforms.
  - **Macedonia** – No top management of Ministry represented so can only give opinions to decision-makers. Would have been beneficial to have higher level represented and to also invite budget department representatives

Q1: Were workshop presentations useful? Will you be able to apply info in your country

- **What we learnt and how we will apply it (continued)**
    - **Turkey** – Turkey has separate treasury and finance ministries and would have benefited if Ministry of Finance participated in workshop given issues discussed related to integration of budget preparation with treasury system.

    - For **Serbia**, reinforced importance of not being skeptical regarding integration of all systems, given benefits. Also important to integrate budget preparation to ensure all budget users can present their plans in an automated way.

    - For **Albania**, workshop very useful and will apply learnings to current integration reforms and security issues.

Q2: What issues related to the use of IT in treasury operations would you like to discuss at the future TCOP events?

- For **Albania**, an important future theme could be **audit of IT systems**. This could be conducted through joint meetings with IACOP

    - **Serbia** supports this suggestion. No shortage of software or IT experts but risk analysis and audit principles are at early development. Gaps in legislation and training also exist. **Risk analysis, disaster recovery, contingency planning** exist but not at level that are advanced so these areas could be explored.

- **Albania** has call centers and would like to share experience of issues that are raised between IT staff and functional staff. For example: How they can better cooperate in order to solve issues that are raised?

Q2: What issues related to the use of IT in treasury operations would you like to discuss at the future TCOP events?

•In relation to theme 1a (use of IT systems in treasury), could have further sub-meeting grouped according to **the types of systems** being used eg representatives from countries that do not have the larger systems such as SAP, Oracle, or countries that use SAP verses countries that don't to determine strengths and weaknesses of each

•**Albania** is interested in **study tour to Slovakia** as have implemented a good IT systems

•In relation to subtheme 1b. (Financial Accounting and Reporting) We propose **joint meeting with BCOP on how to improve reporting** eg budget execution reports, annual budget documentation. Could examine country ratings in Open Budget Index and look at IMF and OECD guidelines, and examine country examples of budget performance and financial reporting

Q3: **Any ideas/suggestions for draft TCOP activity plan for 2012-2014**

•**Korea –**In relation to theme 1c (Financial Management and Control Issues) could have meeting on **Control of Expenditures**. Korea has been trying to find efficient indices to measure budget execution. Currently use actual expenditure rate compared to planned expenditure rate – through this index can check all line ministries and projects but investigating others.

•**Croatia** – Also under this theme could examine **commitment controls and limits.** Croatia has cash limits but want to transition to commitment limits. Would like to hear experiences of other countries about commitment control approach.

•Eg. Could have meetings to examine and improve policy, regulation, treasury guidelines on commitment controls.

Q2: What issues related to the use of IT in treasury operations would you like to discuss at the future TCOP events?

•Potential themes taken from experience of FMIS COP (courtesy of Cem)

•Use of **open source software** – have meeting and gain knowledge on what open source software is available and how it is being used

•**Packaged solutions, verses inhouse solutions**, suites and the functionalities of these different solutions eg does each include functionality to capture performance information for budget preparation

•**Use of unified Chart of Accounts aligned with budget classification and ensuring consistent reporting** – COFOG or GFS useful but some countries have more specific approach. How to ensure consistent international comparison of budget execution performance. Can collect country examples of unified Chart of Accounts/budget classification and add to library.

> •FMIS COP plans to develop database - compare basic parameters used in budget preparation, execution to get ideas of classifications.
> •Build on work done previously in TCOP and have potential joint BCOP/TCOP/IACOP meetings and joint work with FMIS COP

•How to properly **manage IT procurement and contracts** – invite contract management and procurement specialist, how to engage with supplier teams, negotiate contracts

Thank you